



Robert A. Glick, Esq.
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Bar Admissions

New York, 1989; U.S. District Court, Eastern and Southern District of New York, 1989; New Jersey, 1989; U.S. Supreme Court, 2004.

Education

State University of New York at Oswego (B.S., magna cum laude, 1986); Western New England School of Law, (J.D., 1989).

Activities

Former Executive Committee Member, New York State Bar Association's Tort, Insurance and Compensation Law Section; Appointed and serves as a New York State Civil Court Arbitrator.

Awards Received

New York State Bar Association's Tort and Insurance Law Section's Young Lawyer Award.

Publications

Vehicle Transportation Claims Affecting the Business Owner and Insurers, NYSBA, Torts, Insurance & Compensation Law Section Journal, (Spring 2002); Dissecting the Deposition: Practical Considerations for the Effective Litigator, NYSBA, Torts, Insurance & Compensation Law Section Journal (Summer, 2003); Dissecting the Deposition: More Than Just a Set of Questions, NYSBA Journal (July 2003).

Lectures

"Motor Vehicle Accidents-a Look at Liability Issues and Coverage Concerns", NYSBA (1998); "A Review of the Workers' Compensation Claim and Effective Handling", Lorman Education Services (1999); "Winning Your Case at the Deposition", NYSBA



(2000 and 2001); "A Review of New York Transportation Claims", Roadway Express (2001); "A Primer on Automobile Litigation", NYSBA (2000 and 2001); "Winning Your Case at the Deposition", NYSBA (2001); "Managing the Litigation Process", American Claims Exhibition Annual Conference (2002); "Evaluating Damages in Automobile Liability", NYSBA (2003); "An Analysis of Legal Billing", American Claims Exhibition Annual Conference (2003); "Practical Skills-Basic Tort and Insurance Law", NYSBA (2003); "Litigation Update", NYSBA (2004); "Negotiating Strategies", Progressive Insurance Company (2004); "Dissecting the Deposition – Winning the Case Early", NYSBA Annual Meeting (2004); "Successful Strategies for Automobile Litigation", NYSBA (2004); "Federal Civil Practice: A Primer", NYSBA (2005); "Practical Skills – Basic Tort Insurance Law Practice", NYSBA (2006); "Law School for Insurance Claims Professionals", NYSBA (2006); "Update on Trucking Litigation and Claims", NYSBA (2006); "The Examination Before Trial – A Primer on Depositions in Tort and Personal Injury Cases", NYSBA (2007); "Handling a No-Fault Case", NYSBA (2007); "Keeping Current with Automobile Litigation", NYSBA (2008); "Bridging the Gap", NYSBA (2009).

Concentrations

Direct insurance defense cases, including automobile, premises, construction, product liability and coverage disputes. Municipal, criminal and compensation law.

Recent Accomplishments

Robert A. Glick Recognized as a Super Lawyer.

In October 2008, Robert A. Glick was listed as a Super Lawyer selected in the State of New York. Super Lawyers is a published listing of outstanding lawyers from more than 50 practice areas who have attained a high degree of pure recognition and professional achievement.

Super Lawyers is published as a special supplement in leading newspapers, as well as city and regional magazines across the country. Super Lawyers Magazine, featuring articles about attorneys named to the Super Lawyers list, is distributed to all attorneys in the state or region, the lead corporate counsel of Russell 3000 Companies and the ABA – Approved Law School Libraries.

Polling, research and selection are performed by Law & Politics, a publication of Key Professional Media, Inc. The objective of the Super Lawyers selection process is to create a credible, comprehensive and diverse listing of outstanding attorneys that can be used as a resource to assist attorneys and consumers in the search for legal counsel.

Each year a state-wide survey of lawyers is conducted. Lawyers eligible to participate include those who have been in practice for at least five years. Lawyers are asked to nominate the best attorneys they have personally observed in action.

Susan Hernandez, Esq.

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Susan Hernandez, Esq. was voted the #1 Mediator in New York State in the 2017 New York Law Journal Reader Rankings Survey and has been ranked a Top Ten Mediator for the last 3 years (2015 - 2017). She was also named a Top 10 Arbitrator in the 2016 survey. Ms. Hernandez is a strong proponent of Alternative Dispute Resolution and brings her experience as the former Mediation Coordinator in the Supreme Court, Bronx County to NAM's NY Metro panel of neutrals. For the second year in a row, Ms. Hernandez was voted one of the Top Ten Mediators in New York State in the 2016 New York Law Journal Reader Rankings Survey and was ranked a Top Ten Arbitrator in the state by that same survey. Further, she was named a National Law Journal 2017 Alternative Dispute Resolution Champion, as part of a select group of only 37 nationwide, for the second straight year. Ms. Hernandez was also the recipient of the 2015 "Mediator of the Year Award" by the Institute of Jewish Humanities.

In 2012, Ms. Hernandez was appointed to spearhead the Mediation Pilot Program in Bronx Supreme Court, administered by the Appellate Division, First Dept. and the Bronx County Supreme Court. As the Mediation Coordinator, she conferenced and mediated multiple cases each day and has resolved and/or disposed of well over 1,000 cases.

Her mediation experience includes all types of cases ranging from smaller value cases to multi-million dollar disputes. In addition to personal injury cases, she has experience mediating disputes involving real property/partition, contracts, employment, discrimination, and sexual harassment matters. Ms. Hernandez approaches each case with a view towards resolution. In addition to mediating and conferencing cases, she was responsible for training and assisting the Court Attorneys in the conferencing and settlement of Supreme Court cases.

Prior to her appointment to the Mediation Pilot Program, Ms. Hernandez served as the Chief of Staff to the Presiding Justice of the Supreme Court, Bronx County. As the assistant to the presiding justice, she assisted with all administrative issues that were before the judge and coordinated all office and judicial activities. She also supervised the staff of the presiding justice and assisted in the coordination and staffing of the Court.



As a litigator in private practice prior to her Court appointments, Ms. Hernandez handled personal injury matters from inception to trial. Ms. Hernandez was the managing attorney and/or partner of several firms and handled all phases of litigation, including the negotiation and resolution of the matters on behalf of the respective firm's clients.

Hon. Allen Hurkin-Torres (Ret.)

JAMS

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Hon. Allen Hurkin-Torres (Ret.) served as a Justice of the Supreme Court in Kings County, New York, where -- after initially sitting both as a criminal and civil trial judge -- he was placed in charge of the court's entire inventory of trial-ready civil cases. In that position, he was responsible for managing one of the largest and most diverse caseloads in the United States. One of his primary responsibilities involved resolving cases through mediation, and he is credited with more than 15,000 settlements across the entire spectrum of civil cases. Added to his inventory were cases from the court's specialized parts, including all of the cases against the City of New York, the New York City Transit Authority, and all of the medical malpractice cases against the New York City Health and Hospital's Corporation. On the bench, his ability to resolve cases through mediation eliminated the court's backlog of cases. At retirement, he was acknowledged to be one of the most successful judges in New York State, recognized both for his knowledge of the law and even-handedness, as well as his unique ability to distill complex problems to their essence through a practical, common-sense approach to mediation. Currently one of the most in-demand mediators nationally, Justice Hurkin-Torres is available to mediate or arbitrate every type of civil litigation, worldwide.



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Andy is the Director of Claims for Sedgwick Claims Management Services, Inc. Consumer Claims Division. He also was recently appointed as an Adjunct Professor of Law at Case Western Reserve University where he will be teaching Insurance Law. He previously served as the Director of Claims Services for National Interstate Insurance Company where he had enterprise wide responsibility for several functional areas and also served as the Manager of National Interstate's Alternative Risk Transfer (Captive) Claims Department.

Prior to joining National Interstate, Andy managed multiple House Counsel Offices for Progressive Insurance Company and maintained an active civil litigation practice which included defending cases in private passenger auto and commercial auto/trucking, as well as representing the company in declaratory judgment actions, bad faith cases and other matters.

Andy also was with a Cleveland, OH based AV rated law firm, where he litigated commercial and employment disputes.

Andy is a member of the Ohio State Bar Association, the Cleveland Metropolitan Bar Association, TIDA and CLM. Andy is a 1983 graduate of Bowling Green State University and earned his JD from the University of Toledo in 1986. He was certified as a Litigation Management Professional in 2015 by the Litigation Management Institute and is admitted to practice law in Ohio and in the United States District Court for the Northern District of Ohio.

Hon. Daniel Palmieri (Ret.)
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Honorable Daniel Palmieri's distinguished 25-plus judicial career includes seven years spent as Justice of the Supreme Court, Tenth Judicial District, Nassau County where he served until his retirement in 2017. As a jurist, he has handled all aspects of criminal and civil matters and has had numerous decisions published in the *New York State Official Reports*. His judicial career began in 1989 when he was elected District Court Judge for Nassau County. Thereafter, he was elected and re-elected County Court Judge and designated Acting Supreme Court Justice where he served for more than 10 years.

Prior to serving on the bench, Judge Palmieri was engaged in private practice. He is well versed in the law and has handled a variety of case types, including commercial, labor law, construction, professional liability, tort and product liability, matrimonial, real estate and personal injury. As a civil judge and as a private practitioner, he has tried, conferenced and resolved hundreds of cases.

Justice Palmieri has an impeccable reputation for integrity and a broad range of knowledge in different areas of the law. Recognized as a hard-working detail-oriented judge, he has the natural skills and extensive legal experience required to assist parties in reaching resolutions in mediations and to render prompt, equitable and well-reasoned decisions in arbitrations. His ability to approach matters fairly and in an unbiased manner, make him extremely well-suited to the role of neutral and an excellent choice for both plaintiff and defense counsel. In addition to his role as an arbitrator and mediator for NAM, he is also Senior Counsel at Reisman Peirez Reisman & Capobianco, LLP where he litigates commercial and real estate matters.

According to the New York Judge Reviews, attorneys who have appeared before Judge Palmieri have commented that his opinions are "well-reasoned and fair to both sides; he knows the law, works hard and is fair, measured and unbiased; he exercises his discretion to cut through the b.s. and asks direct questions...that is not a criticism...that is what a judge should do"; he was courteous and showed the proper judicial temperament."



Judge Palmieri has lectured on a myriad of legal topics to various professional organizations including the New York State Bar, Nassau County Bar and the Columbian Lawyers Association.

He is available to arbitrate and mediate cases throughout the New York Metro area.



Richard M. Sands, Esq.

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Richard M. Sands is the principal attorney of the Law Offices of Richard M. Sands, P.C., located in Freeport, New York. The firm is primarily devoted to insurance casualty defense practice. Mr. Sands is a trial lawyer who has written and lectured on the uses of the biomechanical defense in personal injury litigation.

