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Jennifer Ratcliff has been representing parents of students with special needs protected under the Individuals with Disabilities Education Act (IDEA) since 2011. In that time, she has helped numerous families navigate the impartial hearing process and obtain funding for their children's tuition and educational services. Jennifer also has experience on the appellate level, including drafting appeals to the New York State Education Department State Review Officer and the United States District Court for the Southern District of New York.

Jennifer is a graduate of the University of Maryland Francis King Carey School of Law and Cornell University's School of Industrial and Labor Relations. She is admitted to practice in New York, Florida and the United States District Court for the Southern District of New York. Jennifer is the Vice Chair of the New York State Bar Association's Special Education Committee and a member of the Council of Parent Attorneys and Advocates (COPAA).