2018 B2B DISPUTE RESOLUTION INFOGRAPHIC

8,983 Commercial Cases

2018 Claims

Total Claims: **\$15,649,741,305**

Large Case Average Claim: \$8,969,916 Large Case Median Claim: \$1.334.246 2018 Counterclaims

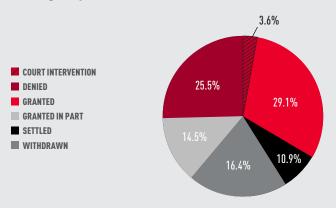
Total Counterclaims: **\$3,175,737,627**

Large Case Average Counterclaim: \$4,945.069

Large Case Median Counterclaim:

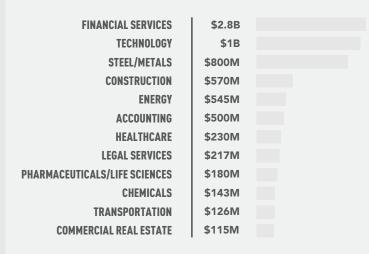
\$905,413

Emergency Arbitrations Filed with AAA-ICDR® in 2018



Applications for Emergency Measure of Protection were Filed in 2018. As of December 21, 2018, five were pending and 55 were resolved as detailed in the pie chart.

Largest Claim Amounts by Industry



2018 CHANGES IN CASELOAD BY INDUSTRY





+33%

COMMERCIAL INSURANCE





ACCOUNTING



-14%

ENTERTAINMENT AND MEDIA

FRANCHISE

Commitment to Diversity 25% diverse roster

28% diverse appointments