

## Staff Memorandum

### EXECUTIVE COMMITTEE Agenda Item #16

Attached are additional materials with respect to proposed NYSBA-sponsored trips to Cuba.

## **Cuban Charms**



#### Best time to be there

Cuba's climate it typically Caribbean with wet and dry seasons. The best time to visit is from November to May with dry and sunny days. Humidity and rainfall increase during the wet season from June to October with an average of 33 degrees, whilst the hurricane season begins in July and usually continues through to October.

#### Fly to

Havana - Virgin Atlantic, Wednesday and Sunday

#### flying time

9 hours direct

#### time difference

GMT -5 hours

Visas

Required - obtainable in advance

#### **Health Requirements**

No mandatory vaccinations

Build your own brochure



Discover more ...

#### A&K Magazine



Sundowner 2012

#### Click to download



Overview Enquire Now

http://www.abercrombiekent.co.uk/cuba/cuban-charms.cfm

#### **A&K Philanthropy**



©1996-2012 Abercrombie & Kent Ltd. All rights reserved. <u>Privacy Statement</u> & Security

Kilimanjaro Porters Assistance Project (KPAP)

Improving the working conditions of the porters on Mount Kilimanjaro.

Newsletter Sign-Up

Receive our exclusive offers sign-up



honoured, petrol is scarce and life is basic and tough for the local population. Therefore a sense of humour and patience is an important prerequisite to your enjoyment of the country.

At A&K all of our journeys are individually tailored to suit your needs and timescale. However, as a guide, a 11 day journey in Cuba will cost from £3,645 per person based on two adults sharing with flights from the UK and subject to availability.

Enquire Now Call 0845 485 1479 to speak to a consultant







# CUBA 2013 & 2014

PEOPLE-TO-PEOPLE PROGRAMS





GlobusJourneys.com/Cuba



# ENGAGE. EXPLORE. EXPERIENCE.

### GLOBUS CUBA PROGRAMS

YU	9 days	New! Undiscovered Cuba4								
YV	9 days	New! Cuba's Charming Colonial Cities & Havana8								
BEF	BEFORE YOU GO									
Frequ	uently Aske	ed Questions12								
Guide for Travel Agents12										
Travel Protection Plus										
Term	Terms & Conditions14									

Group Voyagers Inc., (doing business as Globus), has been granted License No. CT-298139-1 by the United States Department of the Treasury, Office of Foreign Assets Control (OFAC), which authorizes those who register as participants in our programs to visit Cuba legally. Our itineraries provide a full-time schedule of people-to-people educational exchange activities designed to result in meaningful interactions between our travelers and individuals in Cuba. United States law requires that all participants in our programs adhere to this full-time schedule of people-to-people activities.







The door has opened to a select few! Shrouded in mystery for the past 50 years, the island nation of Cuba is waiting to be rediscovered. Be among the first American travelers in five decades to visit Cuba, as Globus presents this rare opportunity to

experience the colorful history and lively culture of this captivating country. From its beautifully adorned churches and vintage cars to its world-renowned cigars and lush tropical climate, Cuba will transport you to a bygone era. You'll discover a place filled with friendly people, eager to share their heritage and culture with you... and equally curious to hear about the customs and traditions in the neighboring United States. Globus invites you to join us on these special people-to-people educational exchange programs designed around daily interactions with local residents that deliver insight into past, present, and future. Through open-minded conversations and a respectful exchange of ideas with the Cuban people, you'll experience the trip of a lifetime during the educational, cultural, and personal encounters that await you.

#### SOME PEOPLE-TO-PEOPLE ACTIVITIES INCLUDE:

- Visit a tobacco farm to meet the owner and his family, learn about the process of growing and drying tabacco, and enjoy coffee and treats in the farmer's home.
- Enjoy a jazz performance at the famous La Zorra y el Cuervo jazz club, then meet with the musicians to discover and share the importance of music in everyday life.
- Have dinner at a family-owned *paladar* and over dessert, discuss with the owner and staff the free enterprise system in Cuba and the United States.
- Venture through Camagüey's Plaza del Carmen and admire the sculptures by Martha Jimenez before visitng her studio to discuss the inspiration for her work, their importance to the community, and how art motivates people.
- Discover King Ranch and its neighboring village. Step inside a rural home and school to discuss rural life and education. Over a barbecue lunch, connect with the cowboys who call the ranch home.

## UNDISCOVERED CUBA

9 DAYS

SMALL-GROUP DISCOVERY NEVER MORE THAN 24 PARTICIPANTS IN A GROUP

#### TRIP SCALE Leisurely 🗆 🗆 🗖 On the Go

### ALL THIS IS INCLUDED

#### PROGRAM ACTIVITIES

HAVANA Revolution Square, Museum of the Revolution, architect's presentation, Old Havana, interaction with members of the Santo Angel neighborhood, choir performance and discussion with members of the Cuban Institute of Music, visit to community daycare center, *Finca Vigia* (Hemingway's home), fishing village of Cojimar, workshop at *Casa de Africa, Fortress de San Carlos*, discussion with students at the University of Havana, guided visit of Colon Cemetery, lunch and tour at *Hotel Nacional de Cuba*, Salvador's Alley, discussion and performance with jazz musicians, discussion with a *paladar* owner, discussion at the Literacy Museum, visit to artist José Fuster's studio and neighborhood, hands-on learning experience at a silkscreening studio, interaction with artists at the *Feria de Artesania*, meet members of the Old Styler Car Club and take a ride in Old Styler car

**PINAR DEL RIO** Interaction and discussion with tobacco and organic farmers

**MATANZAS** Lunch and visit to *Casa Dupont*, Triolet Pharmacy, discussion with workers at a traditional print and binding shop, classical concert

HOTELS MIAMI Miami Airport Marriott (F), HAVANA Melia Cohiba Hotel (MD)

**MEALS** Breakfast (B) daily, 7 lunches (L), 6 dinners (D) including a farewell dinner in Havana

AIRPORT TRANSFERS Included

#### YOUR PROGRAM COST ALSO INCLUDES

Gratuities to wait staff at restaurants, porters at hotels, your motorcoach driver, and your Cuban National Tour Director

Baggage fee on your charter flight from Miami to Cuba (not exceeding 44 pounds)

Cuban visa fee

#### NOTES

□ The "Undiscovered Cuba" program requires walking on cobblestone streets and uneven pathways, climbing stairs, and participating in a full-time schedule of people-to-people activities.

□ Due to the special requirements to visit Cuba, participants will be required to complete visa application and travel reservation forms and sign an affidavit confirming that they are traveling under a people-to-people license and are aware of the travel rules. Participants are also required to send a copy of their passport photo page. These items must be sent to Globus within 7 days of making a reservation.

□ In Cuba, activities that have been scheduled far in advance can sometimes become unavailable for a number of different reasons. The purpose of the trip is to have meaningful interactions with the locals and if the planned people-to-people educational exchange isn't available, rest assured that another that will be just as enriching will be substituted.



#### DAY 1 MIAMI.

Arrive in Miami and transfer to your hotel. Tonight, meet your Globus Group Leader and fellow program participants for a 6 pm discussion on U.S. and Cuba relations, political differences between the two countries, and Cuban influences in Miami. This meeting will prepare you for your arrival in magical Cuba and will answer any questions you may have about the program. Afterward, enjoy a welcome drink.

#### DAY 2 MIAMI-HAVANA, CUBA.

A short flight this morning brings you to the capital city of Havana, where you'll meet your Cuban National Tour Director. See cultural and historic landmarks as you transfer to your hotel. Stop to take photos at REVOLUTION SQUARE, where political rallies and demonstrations took place during the Cuban Revolution and the site of many important speeches, including regular addresses by former President Fidel Castro, Pope John Paul II during his 1998 visit, and Pope Benedict XVI in 2012. Next, an interactive exhange with specailists at the MUSEUM OF THE REVOLUTION, housed in the ornate former Presidential Palace. Discussion will include historical policy issues related to the significance of the Cuban Revolution as well as the War of Independence with Spain. Before dinner this evening, there is an opportunity to engage with tobacco rollers to learn about the importance of tobacco, both culturally and commercially, for Cuba, followed by the opportunity to partcipate in a cigar rolling demonstration. (B,L,D)

#### DAY 3 HAVANA.

From graceful 16th-century castles to modern high-rises, Havana is one of the most beautiful and visually diverse cities in the world. Even



in 1492, Christopher Columbus proclaimed this the "loveliest land ever beheld by human eyes." Your day begins with a PRESENTATION from a local architect who talks about Havana's unique architecture, the challenges of renovating the city's exquisite historic buildings, and the future of these restorations. Then, the opportunity to explore the charming cobblestoned streets of OLD HAVANA, a UNESCO World Heritage Site, while participating in open dialogue with the architect on architectural topics of interest. A delicious lunch in Old Havana is followed by a visit to the SANTO ANGEL neighborhood. Here, you'll have a chance to interact with members of the community and learn how the project was founded to better the neighborhood by offering services such as a beauty school, community cafeteria for the elderly, art galleries to enrich the neighborhood, and more. Next, join a discussion and enjoy a choir performance with choir members from the CUBAN INSTITUTE OF MUSIC and their director. Dinner is at the renowned El Aljibe restaurant, famous for its open-air ambiance and special slow-roasted chicken. (B,L,D)

#### DAY 4 HAVANA. EXCURSION TO PINAR DEL RIO.

Today, travel to the western end of the island to the province of Pinar del Rio. With some of the country's most beautiful scenery, you'll see lush, emerald-green tobacco fields and dramatic limestone formations called *mogotes*, which are the height of skyscrapers and tower over the Viñales Valley floor. An afternoon exchange includes a local farmer and his family at their TOBACCO FARM. Learn about the process of growing and drying tobacco, and take a little time to get acquainted. Afterward, spend time in the lovely town of Viñales, where your Tour Director takes you on a walk through the handsome square and along the wide main street, lined with turn-of-the-century cottages with red-tiled roofs. While here, share in a

#### UNDISCOVERED CUBA



discussion with the people who call this part of the world home. After lunch, stop at an ORGANIC FARM and participate in a discussion with the farmers regarding the challenges of organic farming in Cuba. You'll also get to admire some incredible views of the beautiful valley below. (B,L,D)

#### DAY 5 HAVANA.

This morning starts with a visit to a community DAYCARE CENTER, where you will interact with the children and the nuns who run the program. Then, our attention turns to Nobel Prize-winning novelist Ernest Hemingway, who lived in Cuba for over 30 years and left behind an enduring legacy. It is here that he wrote several books, participated in fishing contests, and enjoyed the laid-back ambiance and warmth of the Cuban people. Engage with staff at FINCA VIGIA, his beloved home, and see his fishing boat, El Pilar. Continue to the nearby fishing village of Cojimar, the inspiration for Hemingway's The Old Man & the Sea, where you'll enjoy lunch and dialogue at Las Terazas, the restaurant where Hemingway often stopped after a day of fishing for marlin or sailfish. Return to Havana and participate in a workshop discussion at the CASA DE AFRICA museum about how the African culture and Santeria religion have impacted Cuba and the United States. Learn about Santeria, first brought to Cuba by the slaves imported to work at the sugar plantations. The religion has connections to Roman Catholicism and Native Indian traditions, as well as special ceremonies. After dinner, stop at the FORTRESS DE SAN CARLOS. Built around 1774, the fort was built by the Spaniards to control access to the Port of Havana. Soldiers outfitted in traditional 18th-century garb will greet you, then watch their reenactment of the official cannon-firing ceremony. The thunderous boom of the cannon is fired precisely at 9 pm, which historically signaled the end of the day and the time to close the city gates for the night. (B,L,D)

#### DAY 6 HAVANA.

Today, meet with students and discuss the educational system in Cuba when you visit the UNIVERSITY OF HAVANA. Then, explore the worldfamous COLON CEMETERY with a local expert who shows you some of its most elaborately sculpted memorials. Hear its captivating history, folklore, and stories about the many noteworthy people laid to rest here, including musicians, filmmakers, writers, politicians, Major League Baseball players, and La Milagrosa-the "Miraculous One." After lunch at the illustrious HOTEL NACIONAL DE CUBA-a symbol of history, culture, and Cuban identity-enjoy a tour of this landmark hotel that has hosted celebrities and world figures throughout the years, such as Winston Churchill, Frank Sinatra, Muhammad Ali, and Steven Spielberg. On to Callejón de Hamel, a neighborhood known as "SALVADOR'S ALLEY" that is a showcase of eclectic artwork, vibrant Cuban street music, Rumba dancing, Santeria shrines, and colorful murals by local artist Salvador Gonzáles. Hear about the artist and how he gives back to the community. Before returning to your hotel, stop at the famous La Zorra y el Cuervo jazz club to meet with jazz musicians from the CUBAN INSTITUTE OF



MUSIC. Enjoy a performance and discussion about the importance of music in everyday life. (B,L)

#### DAY 7 HAVANA. EXCURSION TO MATANZAS.

Journey past vast fields of sugar cane and citrus orchards as we make our way into the province of Matanzas, the heart of Cuba's agriculture and sugar cane industry. Learn more about Cuba's recent history and its struggles that have led to the present day. Our first stop will be CASA DUPONT, built in 1926 by American millionaire Irénée du Pont at a cost of over \$700,000. Enjoy lunch at this mansion that has hardly changed since 1959. We then journey into Matanzas City, known as the "Athens of Cuba" for the many renowned artists and intellectuals it has produced. Visit the TRIOLET PHARMACY, which dates back to 1879 and is preserved in its entirety. See French porcelain jars lining the shelves, along with medicine bottles-some still containing the original medications. Also see the back laboratory with its 55 recipe books and fabulous old cash till. Interact with the workers at a visit to EDICIONES VIGIA, a print and binding shop, and learn about this traditional craft. Before returning to Havana you'll have the chance to interact with the musicians and directors at Ermita de Monserrate, a former church now used as as a concert hall, then enjoy a CLASSICAL CONCERT. Dinner tonight is at a local paladar (a special, privately owned restaurant), where you'll meet the owners over dessert and discuss how the private enterprise system works in Cuba. (B,L,D)

#### DAY 8 HAVANA.

Your day begins with a discussion at the LITERACY MUSEUM. Topics will include the 1961 Literacy Campaign and its importance in Cuban history. Next up: a visit to artist JOSÉ FUSTER'S STUDIO, cleverly nicknamed the "Picasso of the Caribbean." Here, you'll discover a surreal world-nothing like you have seen before. Interact with members of the neighborhood community to discuss the project's impact on the surrounding area. After lunch we meet the artists, discuss their work, and enjoy a hands-on experience at an independent Cuban SILKSCREENING STUDIO. We'll also stop at the FERIA DE ARTESANIA, where you can meet local artists and see the wares sold at this local flea market. Before dinner tonight, meet members of the local Old Styler Car Club. Hear why Havana's streets are filled with vintage American automobiles, and converse about how these cars are obtained and what it takes to keep them running. Ride in an OLD STYLER CAR to your farewell dinner on the top floor of the Habana Libre Hotel, where sweeping views make the perfect ending to your time in Cuba (B,L,D)

#### DAY 9 HAVANA-MIAMI, USA.

After breakfast, depart for the airport and your return flight to Miami. Please schedule connecting flights from Miami after 3:30 pm. (B)



GLOBUS. 9 DAYS



#### PROGRAM YU DATES & PRICES 9 days from Miami to Miami

#### PRICED FROM \$2,974\*us

																		,,-	
	ire Start r Miami	End Miami	Land Only*		ure Start er Miami	End Miami			ure Start er Miami	End Miami			ture Start er Miami	End Miami	Land Only*		ure Start er Miami	End Miami	Land Only*
0714	Sun 14 Jul	Mon 22 Jul	2974	0929	Sun 29 Sep	Mon 07 Oct	3364	1030	Wed 30 Oct	Thu 07 Nov	3364		2	014		0202	Sun 02 Feb	Mon 10 Feb	3504
0728	Sun 28 Jul	Mon 05 Aug	2974	1002	Wed 02 Oct	Thu 10 Oct	3364	1103	Sun 03 Nov	Mon 11 Nov	3504	0105	Sun 05 Jan	Mon 13 Jan	3504	0205	Wed 05 Feb	Thu 13 Feb	3504
0804	Sun 04 Aug	Mon 12 Aug	2974	1006	Sun 06 Oct	Mon 14 Oct	3364	1106	Wed 06 Nov	Thu 14 Nov	3504	0112	Sun 12 Jan	Mon 20 Jan	3504	0209	Sun 09 Feb	Mon 17 Feb	3504
0825	Sun 25 Aug	Mon 02 Sep	2974	1009	Wed 09 Oct	Thu 17 Oct	3364	1110	Sun 10 Nov	Mon 18 Nov	3504	0115	Wed 15 Jan	Thu 23 Jan	3504	0212	Wed 12 Feb	Thu 20 Feb	3504
0908	Sun 08 Sep	Mon 16 Sep	3364	1013	Sun 13 Oct	Mon 21 Oct	3364	1113	Wed 13 Nov	Thu 21 Nov	3504	0119	Sun 19 Jan	Mon 27 Jan	3504	0216	Sun 16 Feb	Mon 24 Feb	3504
0915	Sun 15 Sep	Mon 23 Sep	3364	1016	Wed 16 Oct	Thu 24 Oct	3364	1117	Sun 17 Nov	Mon 25 Nov	3504	0122	Wed 22 Jan	Thu 30 Jan	3504	0219	Wed 19 Feb	Thu 27 Feb	3504
0918	Wed 18 Sep	Thu 26 Sep	3364	1020	Sun 20 Oct	Mon 28 Oct	3364	1201	Sun 01 Dec	Mon 09 Dec	3504	0126	Sun 26 Jan	Mon 03 Feb	3504				
0922	Sun 22 Sep	Mon 30 Sep	3364	1023	Wed 23 Oct	Thu 31 Oct	3364	1204	Wed 04 Dec	Thu 12 Dec	3504	0129	Wed 29 Jan	Thu 06 Feb	3504				
0925	Wed 25 Sep	Thu 03 Oct	3364	1027	Sun 27 Oct	Mon 04 Nov	3364	1208	Sun 08 Dec	Mon 16 Dec	3504								

"Dates & Prices above do not include air travel. Participation in this vacation requires purchase of the following flights from Globus, not included in pricing above: (1) roundtrip air from your U.S. gateway and intra-vacation air segments; or (2) intravacation air segments only, starting at \$496. Required intra-vacation air segments are: Miami/Havana; Havana/Miami. Air price includes luggage allowance of 44 lbs per person (total for checked and carry-on), required Cuba Health Insurance (\$46), and applicable taxes. Air prices in this brochure were effective on May 1, 2013, and their availability is limited. At the time you purchase your trip, air prices may be higher. For current prices, please contact your travel consultant or see our website. See page 14 for more information on the Globus air program, including Terms & Conditions.

Cuba visa fee (\$75) is included in prices above.

For your convenience, as credit and debit cards issued by U.S. banks cannot be used in Cuba, we have included all program gratuities (\$100) in the prices above. Prices based on double room occupancy. Single Room Supplement: \$565. Triple rooms are not available. Extra Nights per person in Miami: Weekend (Fri.-Sun.): in single room \$184; in twin room \$98 Weekday (Mon.-Thu.): in single room \$247; in twin room \$129

Group Voyagers Inc. (doing business as Globus) has been granted License No. CT-298139-1 by the United States Department of the Treasury, Office of Foreign Assets Control (OFAC), which authorizes those who register as participants in our programs to visit Cuba legally. Our itineraries provide a full-time schedule of people-to-people educational exchange activities designed to result in meaningful interactions between our travelers and individuals in Cuba. United States law requires that all participants in our programs dohere to the full-time schedule of people-to-people activities.

Additional dates are planned for travel from March to December 2014, pending the extension and/or renewal of the license above. If you are interested in traveling with us later in the year, please call to be put on a list for notification, should those dates become available.

ADD FLIGHTS TO YOUR PROGRAM! Competitive prices without the hassle.

## CUBA'S CHARMING COLONIAL CITIES & HAVANA 9 DAYS

#### SMALL-GROUP DISCOVERY NEVER MORE THAN 24 PARTICIPANTS IN A GROUP

TRIP SCALE Leisurely 🗆 🗆 🗖 On the Go

#### ALL THIS IS INCLUDED

#### PROGRAM ACTIVITIES

**CAMAGÜEY** Discussion with independent artists, city orientation, Flamenco show, Camagüey Ballet Company, spend time at King Ranch and interact with local cowboys and village residents, program at Casanova Pottery Studio, *paladar* dinner and discussion with the owner; meet with the American Car Association owners and enjoy a ride in an Old Styler car

**TRINIDAD** Visit the Valley of the Sugar Mills & meet with the local community, historic city center, discussion at a library, interaction and performance with musicians at *Palenque de los Congos Reales*, dance lesson

**CIENFUEGOS** City orientation, discussion with a local artist and studio visit, interact with tobacco rollers at a cigar factory

**PLAYA GIRÓN** Visit the Bay of Pigs Museum, interact with a local family and Naturalist over lunch

HAVANA Performance and discussion with jazz musicians, dinner and tour at *Hotel Nacional de Cuba*, architect presentation, Old Havana, interaction with members of the Santo Angel neighborhood, interaction with artists at the *Feria de Artesania*, Revolution Square, guided visit of Colon Cemetery, *Fortress de San Carlos, Finca Vigia* (Hemingway's home), discussion and lunch at an organic urban farm, workshop at *Casa de Africa*, choir performance and discussion with members of the Cuban Institute of Music; discussion with a Cuban baseball player

**HOTELS** MIAMI Miami Airport Marriott (F), CAMAGÜEY Gran Hotel (MF), TRINIDAD Iberostar Grand Hotel (SF), HAVANA Melia Cohiba Hotel (MD)

**MEALS** Breakfast (B) daily, 7 lunches (L), 7 dinners (D) including a farewell dinner in Havana

AIRPORT TRANSFERS Included

#### **YOUR PROGRAM COST ALSO INCLUDES**

Gratuities to wait staff at restaurants, porters at hotels, your motorcoach driver, and your Cuban National Tour Director

Baggage fee on your charter flight from Miami to Cuba (not exceeding 44 pounds)

Cuban visa fee

#### NOTES

□ The "Cuba's Charming Colonial Cities & Havana" program requires walking on cobblestone streets and uneven pathways, climbing stairs, and participating in a full-time schedule of people-to-people activities.

□ Due to the special requirements to visit Cuba, participants will be required to complete visa application and travel reservation forms and sign an affidavit confirming that they are traveling under a people-to-people license and are aware of the travel rules. Participants are also required to send a copy of their passport photo page. These items must be sent to Globus within 7 days of making a reservation.

□ In Cuba, activities that have been scheduled far in advance can sometimes become unavailable for a number of different reasons. The purpose of the trip is to have meaningful interactions with the locals and if the planned people-to-people educational exchange isn't available, rest assured that another that will be just as enriching will be substituted.



#### DAY 1 MIAMI.

Arrive in Miami and transfer to your hotel. Tonight, meet your Globus Group Leader for a 6 pm discussion on U.S. and Cuba relations, political differences between the two countries, and Cuban influences in Miami. This is a good time to meet your fellow program participants and get your questions answered. Afterward, enjoy a welcome drink and prepare for your trip to fascinating Cuba.

#### DAY 2 MIAMI-CAMAGÜEY, CUBA.

This morning, a short flight brings you to Camagüey, Cuba's third-largest city. Meet your Cuban National Tour Director, who will show you the city's beautifully restored plazas and explain why it is nicknamed the "City of Squares." One of the first seven villages founded by the Spaniards, much of the city has been declared a UNESCO World Heritage Site. After lunch at a local restaurant, join in a DISCUSSION with local artists about the inspirations for their work, importance to the community, and how art motivates people. Over dinner, enjoy traditional Flamenco dance and music brought to Cuba by Spanish settlers. (B,L,D)

#### DAY 3 CAMAGÜEY. EXCURSION TO KING RANCH.

Today, meet the dancers of the world-renowned Camagüey BALLET COMPANY, which has performed in over 40 countries. You'll have a chance to meet and interact not only with the dancers, but teachers and costume makers as well. Then, journey to KING RANCH, an expansion of the famous ranch of the same name in Texas, and its neighboring village, including stepping inside a rural home and school to discuss rural life and education. Then, connect with the cowboys that call the ranch home over a barbecue lunch. Stop at Casanova POTTERY STUDIO to learn about Camagüey's famous *tinajones*—large red pots found outside homes, the symbol of the city. See the traditional way of making the vessels and interact with the artists to learn about the local legend. A relaxing dinner is at a local *paladar* (a special, privately owned restaurant). Over dessert,



discuss with the owner the free enterprise system in Cuba and the USA. Afterward, meet members from the American Car Association and enjoy a ride in an OLD STYLER car. (B,L,D)

#### DAY 4 CAMAGÜEY-TRINIDAD.

Travel to Trinidad, the crown jewel of Cuba's colonial cities, founded in 1514 and today a UNESCO World Heritage Site. No other city in Cuba is preserved as well or so charmingly. Explore the Valle de los Ingenios (VALLEY OF THE SUGAR MILLS). This lush and picturesque valley was once the center of the sugar trade industry and home to Old World haciendas. Meet with local community members while here. Spend time walking the streets of Trinidad, a cobblestone showcase of colonial architecture and pastel-colored houses decorated with wooden shutters and wrought-iron grilles. Caged songbirds outside the home is a Trinidad tradition that is still kept alive. Interact with the librarian at the local LIBRARY, built from the estate of an American woman in the early 1900s, and learn about the library sytem in Cuba, including censorship and how the facilities are supported. Before arriving at the hotel, discuss the rhythms and history of Cuba's traditional forms of music with musicians at the PALENQUE DE LOS CONGOS REALES. Known as "Music Alley," you'll hear typical salsa, rumba, and son (Cuban popular music). (B,L,D)

#### DAY 5 TRINIDAD. EXCURSION TO CIENFUEGOS.

Travel to Cienfuegos and get acquainted on a walk around the main square. Settled by French immigrants more than 150 years ago, Cienfuegos is often referred to as the "Pearl of the South" because of its impressive beauty and colorful history. Join in a discussion with artists at a graphic arts STUDIO and learn more about their lives, their work, and how their art is created. Next, an opportunity to engage with tobacco rollers at a CIGAR FACTORY and to learn about the importance of tobacco, both culturally and commercially, for Cuba. Before dinner this evening, enjoy a fun interactive DANCE LESSON. (B,L,D)

#### CUBA'S CHARMING COLONIAL CITIES & HAVANA



#### DAY 6 TRINIDAD-BAY OF PIGS-HAVANA.

After breakfast, travel through the countryside, passing sugar cane fields and banana plantations. We'll make a short stop in *Playa Girón* for a guided visit of the BAY OF PIGS MUSEUM, housed in an old sugar mill and used by Fidel Castro as his center of operations during the 1961 invasion. Over lunch, join in a DISCUSSION with a local Naturalist as well as the family that runs the restaurant. Arrive in Havana, Cuba's vibrant capital city. Before checking into your hotel, stop at the famous *La Zorra y el Cuervo* jazz club to meet with jazz musicians from the CUBAN INSTITUTE OF MUSIC. Enjoy a discussion to share the importance of music in everyday life and then be treated to a performance. This evening, experience dinner at the illustrious HOTEL NACIONAL DE CUBA, a symbol of history, culture, and Cuban identity. Afterward, take a tour of this landmark hotel, which has hosted celebrities and world figures over the decades, including Winston Churchill, Frank Sinatra, Muhammad Ali, and Steven Spielberg. (B,L,D)

#### DAY 7 HAVANA.

Your day begins with a PRESENTATION from a local architect who talks about Havana's unique architecture, the challenges of renovating the city's exquisite historic building, and the future of these restorations. Then, the opportunity to explore the charming cobblestone streets of OLD HAVANA, a UNESCO World Heritage Site, while participating in open dialogue with the local architect on architectural topics of interest. This afternoon takes us to the SANTO ANGEL neighborhood. Here you'll have a chance to interact with members of the community and learn how the project was founded to better the neighborhood by offering services such as a beauty school, community cafeteria for the elderly, art galleries to enrich the neighborhood, and more. We'll also stop at the FERIA DE ARTESANIA, where you can meet local artists and see the wares sold at this flea market. A photo stop is made at REVOLUTION SQUARE before exploring the world-famous COLON CEMETERY with a local expert who shows you some of its most elaborately sculpted memorials. Hear the cemetery's captivating history, folklore, and stories about the many noteworthy people laid to rest here, including musicians, filmmakers, writers, politicians, Major League Baseball players, and La Milagrosa-the "Miraculous One." After dinner, stop at the FORTRESS DE SAN CARLOS. Soldiers outfitted in traditional 18th-century garb will greet you, then you will watch their reenactment of the official cannon-firing ceremony. The thunderous boom of the cannon is fired precisely at 9 pm, which historically signaled the end of the day and the time to close the city gates for the night. (B,L,D)

#### DAY 8 HAVANA.

This morning our attention turns to Nobel Prize-winning novelist Ernest Hemingway, who lived in Cuba for over 30 years and left behind an enduring legacy. It is here that he wrote several books, participated in



MEET MEMBERS OF A LOCAL OLD STYLER CAR CLUB & ENJOY A RIDE



fishing contests, and enjoyed the laid-back ambiance and warmth of the Cuban people. Engage with staff at FINCA VIGIA, his beloved home, and see his fishing boat, El Pilar. Lunch is at a local ORGANIC FARM, where you'll join a discussion with the owners and learn about organic urban farming in Cuba. Return to Havana and participate in a workshop at the CASA DE AFRICA museum about how the African culture and Santeria religion have impacted Cuba and the U.S. Learn about Santeria, first brought to Cuba by slaves imported to work at the sugar plantations. The religion has connections to Roman Catholicism and Native Indian traditions, as well as special ceremonies. Next, enjoy a choir performance and participate in a discussion with choir members from the CUBAN INSTITUTE OF MUSIC and their director. Before dinner, meet a former Cuban baseball player and join in a DISCUSSION regarding the history and the love of this favorite pastime in Cuba and in the U.S. At your farewell dinner, take in incredible views of Havana from the top floor of the Habana Libre Hotel-the perfect ending to your time in Cuba. (B,L,D)

#### DAY 9 HAVANA-MIAMI, USA.

After breakfast, depart for the airport and your return flight to Miami. Please schedule connecting flights from Miami after 3:30 pm. (B)

INTERACT WITH WORKERS AT A CIGAR FACTORY

#### CUBA'S CHARMING COLONIAL CITIES & HAVANA

GLOBUS. 9 DAYS

DISCUSS THE IMPORTANCE OF MUSIC WITH JAZZ MUSICIANS

#### PROGRAM YV DATES & PRICES 9 days from Miami to Miami

Departure Start Number Miami	End Miami		Departure Start Number Miami	End Miami	Land Only*									
0721 Sun 21 Jul	Mon 29 Jul	3104	0922 Sun 22 Sep	Mon 30 Sep		1027 <sup>†</sup> Sun 27 Oct			1208 Sun 08 Dec				Mon 27 Jan	
			0929 Sun 29 Sep			1103 Sun 03 Nov				Mon 23 Dec	3494	0126 Sun 26 Jan	Mon 03 Feb	3494
0818 Sun 18 Aug	Mon 26 Aug	3104	1006 Sun 06 Oct	Mon 14 Oct	3294	1110 Sun 10 Nov	Mon 18 Nov	3494	2	014		0202 Sun 02 Feb	Mon 10 Feb	3494
0901 Sun 01 Sep	Mon 09 Sep	3294	1013 <sup>†</sup> Sun 13 Oct	Mon 21 Oct	3294	1124 Sun 24 Nov	Mon 02 Dec	3494	0105 <sup>†</sup> Sun 05 Jan	Mon 13 Jan	3494	0209 Sun 09 Feb	Mon 17 Feb	3494
0915 Sun 15 Sep	Mon 23 Sep	3294	1020 Sun 20 Oct	Mon 28 Oct	3294	1201 <sup>‡</sup> Sun 01 Dec	Mon 09 Dec	3354	0112 <sup>†</sup> Sun 12 Jan	Mon 20 Jan	3494	0216 Sun 16 Feb	Mon 24 Feb	3494

\*Dates & Prices above do not include air travel. Participation in this vacation requires purchase of the following flights from Globus, not included in pricing above: (1) roundtrip air from your U.S. gateway and intra-vacation air segments; or (2) intravacation air segments only, starting at \$496. Required intra-vacation air segments are: Miami/Camagüey; Havana/Miami. Air price includes luggage allowance of 44 lbs per person (total for checked and carry-on), required Cuba Health Insurance (\$46), and applicable taxes. Air prices in this brochure were effective on May 1, 2013, and their availability is limited. At the time you purchase your trip, air prices may be higher. For current prices, please contact your travel consultant or see our website. See page 14 for more information on the Globus air program, including Terms & Conditions.

<sup>†</sup>In Cienfuegos at Casa Verde & Perla del Mar Hotel instead of Trinidad at Iberostar

\*In Cienfuegos at Jagua Hotel instead of Trinidad at Iberostar

Cuba visa fee (\$75) is included in prices above.

For your convenience, as credit and debit cards issued by U.S. banks cannot be used in Cuba, we have included all program gratuities (\$100) in the prices above.

Prices based on double room occupancy. Single Room Supplement: \$465. Triple rooms are not available. Extra Nights per person in Miami: Weekeda (Fri.-Sun.): in single room \$184; in twin room \$98 Weekday (Mon.-Thu.): in single room \$247; in twin room \$129

Group Voyagers Inc. (doing business as Globus) has been granted License No. CT-298139-1 by the United States Department of the Treasury, Office of Foreign Assets Control (OFAC), which authorizes those who register as participants in our programs to visit Cuba legally. Our itineraries provide a full-time schedule of people-to-people educational exchange activities designed to result in meaningful interactions between our travelers and individuals in Cuba. United States law requires that all participants in our programs adhere to the full-time schedule of people-to-people activities.

Additional dates are planned for travel from March to December 2014, pending the extension and/or renewal of the license above. If you are interested in traveling with us later in the year, please call to be put on a list for notification, should those dates become available.

PRICED FROM \$3,104\*us

	The second		
	M N	ALL A	
1		ALC X	

# FREQUENTLY ASKED QUESTIONS

## IMPORTANT INFORMATION ABOUT YOUR GLOBUS PROGRAM TO CUBA

#### HOW IS IT POSSIBLE TO TRAVEL TO CUBA?

Programs featured here are not tours but a people-to-people educational exchange. These operate under a specific license granted to Globus by the Office of Foreign Assets Control (OFAC), which legally authorizes travel to Cuba. You will not travel as a "tourist" but as part of an educational exchange and must participate in all program activities.

#### WHAT IS PEOPLE-TO-PEOPLE?

The people-to-people program is a full-time schedule of educational exchange activities featuring meaningful encounters and activities with Cuba's residents, musicians, artists, business professionals, and entrepreneurs. These will be a rewarding cultural and educational exchanges, allowing participants to share their culture and ideas with the Cuban people while learning about them at the same time.

#### HOW MUCH FREE TIME WILL I HAVE IN CUBA?

Under OFAC requirements, all travelers must participate in a full-time schedule of people-to-people activities during the day. During the early morning hours and evenings, you will be able to explore on your own.

#### WHAT TYPE OF HOTELS WILL I STAY IN?

Hotels are conveniently located first-class or better accommodations featuring private bathroom, hairdryer, bath amenities, air-conditioning, satellite TV, and telephone.

#### CAN I BRING MY CHILDREN ON THE TRIP?

Travelers under 18 years old on the departure date must be accompanied by an adult throughout the trip and must share an adult's accommodation. Children under 8 years of age are not allowed on this program.

#### WHAT TYPE OF CREDIT CARD/CURRENCY SHOULD I USE?

Checks, credit cards, and debit cards issued by U.S. banks cannot be used in Cuba. U.S. dollars can be exchanged at the airport, exchange bureaus, Cuban banks, and your hotel's front desk. For your convenience, very little cash is needed for these programs, as the majority of meals, activities, and gratuities are included. We recommend you bring as much cash as you would normally spend on incidentals while traveling elsewhere.

#### CAN I BRING A CAMERA TO CUBA?

You may bring one camera and one videocamera into Cuba. Your Cuban National Tour Director will outline what you may and may not photograph. **NOTE:** Spare batteries, film, memory cards, etc., are not easy to find in Cuba, so pack extras.

#### WILL I BE ABLE TO USE MY CELL PHONE IN CUBA?

In general, U.S. cell phones, including smart phones, do not work in Cuba.

#### WHAT SIZE SUITCASE CAN I BRING?

Participants are limited to one checked and one carry-on bag that cannot exceed a total of 44 pounds (total for both bags) and is included in your program cost. Excess baggage over 44 pounds or more than 1 checked bag will be charged in cash at the airport. For up-to-date information and fees at the time of your travel, please refer to ctscharters.com/baggage.

#### WHAT DOCUMENTS DO I NEED FOR THIS TRIP?

Due to the special requirements to visit Cuba, participants will be required to complete visa application and travel reservation forms and sign an affidavit confirming that they are traveling under a people-to-people license and are aware of the travel rules. Participants are also required to send a copy of their passport photo page. Passport must be valid for at least six months after the scheduled return date. These items must be sent to Globus within 7 days of making a reservation.

#### WHAT ITEMS CAN I BRING BACK TO THE U.S.?

No goods of Cuban origin—other than informational materials (books, films, works of art, posters, photos, tapes, CDs)—may be transported into the U.S. **NOTE:** *When in doubt about an item, please check with your Cuban National Tour Director.* 

For more information and answers to your questions, please visit our website.

## GUIDE FOR TRAVEL AGENTS-MAKING A BOOKING

You can book these programs as you would any Globus tour. A special team of travel consultants will manage the Cuba program.

CALL OUR TRAVEL CONSULTANTS AT 855.522.4880.

#### PAYMENT

Payment must come directly from your client to Globus using any of our accepted forms of payment (checks, money orders, Visa, MasterCard, Discover/Novus, or American Express). You may assist your client in making the payment by mailing the check or providing Globus the credit card information. You cannot, however, take payment from the client into your accounts and then pay Globus (either by company check or corporate credit card). This must be strictly followed! Only license holders can collect payment for travel to Cuba, and doing so without a license is a violation of OFAC rules and risks substantial monetary penalties and possible criminal prosecution.

#### HOW TO READ THE PRICE BOXES IN THIS BROCHURE

The departure number and the two letters assigned to each program are the code you and your client will need as a reference.

#### MARKETING

Travel Agents have responsibilities in how they market these programs. To be confident that you are compliant with the law, you should use only the marketing materials provided by Globus. Should you decide to create your own marketing pieces, they must be sent to Globus for approval prior to publishing and distribution so that we may ensure they are compliant with the OFAC rules and our license. Here are a few guidelines:

■ All marketing materials must state that Group Voyagers Inc. (doing business as Globus) has been granted License No. CT-298139-1 by the Department of the Treasury, Office of Foreign Assets Control (OFAC).

 Marketing material must mention that participants are traveling under a people-to-people license and a full-time program of educational exchange activities will be required.
 Materials must focus on the people-to-people full-time program and cannot feature tourist

activities (e.g., beaches) in Cuba, as they are not the purpose of these trips.

#### PRE-TRIP DOCUMENTATION

Please return all forms and a copy of passport photo page to:

BY EMAIL: clientinfoservices@globusfamily.com

BY FAX: 303.703.7011

BY MAIL: Client Information Services, Globus family of brands, 5301 South Federal Circle, Littleton, Colorado 80123

#### GROUPS

Call for information on our groups policy.

#### TRAVEL PROTECTION PLUS

Globus highly recommends our comprehensive Travel Protection Plus plan to protect travelers against unforeseen circumstances. The protection is in force once we receive your client's deposit and Tavel Protection payment. The cost is per person and depends on the program/destination. See specifics on page 13 of this brochure.

HAVE YOUR CLIENT'S EXACT NAME AS IT APPEARS ON HIS/HER PASSPORT READY WHEN BOOKING.

## **Travel Protection Plus**

Providing peace of mind during your trip plus cancel for any reason waiver benefit

## Only \$209 per person for 2013 departures, and \$249 for 2014 departures

#### Schedule of Benefits

For full details, go to TripMate.com/wpF372G.

	Maximum Benefit Amount
Trip Cancellation	Trip Cost
Trip Interruption	150% of Trip Cost
Occupancy Upgrade	
Delayed Arrival & Missed Connection	
Travel Delay (Up to \$150 Per Day)	\$1,000
Accidental Death & Dismemberment	
Air Flight	\$100.000
Other Circumstances	
Medical Expense/Emergency Assistance	
Accident & Sickness Medical Expense	\$50.000
Emergency Dental Expense	
Emergency Medical Evacuation & Repatriation	
One Call 24-Hour Assistance Service	
Baggage & Personal Effects	
Baggage Delay	
Buggugo Boluj	φ200

#### Included–Cancel for Any Reason Waiver Benefit

This additional benefit allows you to cancel your vacation up to 24 hours (or the prior business day, whichever is farther out) before your scheduled departure for any reason. Under this Cancel for Any Reason Waiver Benefit, Globus family of brands will reimburse the cancellation penalty amount in travel certificates, minus this plan cost. Independently arranged air or Instant Purchase Air arranged through Globus family of brands is not covered.

Any benefit payable under the Cancel for Any Reason Waiver Benefit will be reduced by the amount of any cancellation benefits paid or payable by the Globus family of brands Travel Protection Plan or any other insurance plan providing trip cancellation benefits.

#### Waiver of Pre-Existing Medical Conditions Exclusion

The Pre-Existing Condition Exclusion is waived if payment for this Travel Protection Plan is received by Globus with your initial/deposit payment for your trip.

#### **Definitions & Details**

Travel Protection Plus benefits for Trip Cancellation (including Cancel for Any Reason Waiver Benefit), Trip Interruption, Occupancy Upgrade, Delayed Arrival & Missed Connection, and Travel Delay (collectively known as Part A\*) are provided by Globus family of brands. It is not an insurance benefit and must be purchased no later than final payment for your trip.

\*For New York residents only: 1) Part A Benefits are insurance benefits underwritten by United States Fire Insurance Company; 2) The Cancel for Any Reason Waiver Benefit may be purchased separately without purchase of the Travel Protection Plan.

Trip Cancellation: Should you cancel your Globus family of brands program due to a covered injury, sickness, or death—your own or that of a traveling companion or a family member—or for other covered reasons as defined, you (in the case of your death, your estate) will be reimbursed up to the trip cost for cancellation charges imposed by Globus family of brands and/ or by any airline (if booked to provide direct flight connections to join your Globus family of brands program), if you cancel prior to departure.

Trip Interruption: Should you interrupt your Globus family of brands program due to a covered injury, sickness, or death—your own or that of a traveling companion or a family member or for other covered reasons as defined, you (in the case of your death, your estate) will be reimbursed up to 150% of the trip cost for the unused non-refundable land or water travel arrangements of your Globus family of brands trip and the additional transportation cost paid to return home or to rejoin your original Globus family of brands trip (limited to the cost of economy one-way airfare by scheduled carrier) if you must interrupt your trip after departure.

Occupancy Upgrade: Should your traveling companion or a family member traveling with you cancel or interrupt a Globus family of brands program due to a covered injury, sickness, death, or for other covered reasons, you will be reimbursed up to your trip cost for Globus family of brands charges to change your hotel or stateroom accommodation from twin to single occupancy (or from triple to twin).

Delayed Arrival & Missed Connection: If you miss your cruise or tour departure because your arrival at your trip destination is delayed for 3 hours or more due to a certified delay of a common carrier, inclement weather, unannounced strike, natural disaster, or terrorism, you will be reimbursed up to \$1,000 for the cost of your unused land or cruise arrangements, plus the extra airfare paid to join your Globus family of brands program.

**Travel Delay:** Covers up to \$150 per day to a maximum of \$1,000 for reasonable additional expenses, for hotel accommodation, meal, and local transportation expenses until travel becomes possible if you are delayed 12 hours or more due to a covered reason such as: any delay of a common carrier, quarantine, lost or stolen passports or travel documents, or natural disaster.

Travel Protection Plus benefits for Accidental Death & Dismemberment, Medical Expense/ Emergency Medical Assistance (including Accident & Sickness Medical Expense, Emergency Dental Expense, and Emergency Medical Evacuation & Repatriation), One Call 24-Hour Assistance Service, Baggage & Personal Effects, and Baggage Delay (collectively known as Part B) are underwritten by United States Fire Insurance Company.

Accidental Death & Dismemberment: These benefits are paid should a loss occur within 180 days of a covered injury that takes place while on your Globus family of brands trip. The maximum benefit while in flight is \$100,000, in other circumstances it is \$25,000.

Accident & Sickness Medical Expense: Only Covered Expenses incurred within the 60 days following the date of the Sickness or Injury will be reimbursed. Expenses incurred after the 60 days following the date of the Sickness or Injury are not covered.

Emergency Dental Expense: Covers the cost of emergency dental treatment received during your Globus family of brands trip resulting from a covered injury.

Emergency Medical Evacuation & Repatriation: Covers emergency transport to the nearest adequate medical facility and/or home, when deemed necessary by an attending physician or, in the event of death, the transportation expenses for homeward carriage.

**One Call 24-Hour Assistance Service:** 24-hour hotline to make emergency travel changes, such as rebooking flights, hotel reservations, tracking lost luggage, and more!

- Advancement of funds to cover emergency medical expenses on your trip
- Telephone interpretation in major languages
- · Assistance with replacement of travel documents
- Help in locating local doctors, dentists, or medical facilities
- Relay of e-mail or phone message to family, friends, or business associates.

**Pre-Trip Travel Advice:** Around-the-clock access to passport, visa, inoculation and vaccine requirements, travel advisories, embassy and consulate contacts, travel health advisories, weather and currency information—all for your planned destination.

Baggage & Personal Effects: Coverage for loss or damage to your baggage and personal effects while on your Globus family of brands trip. Certain items such as: jewelry, watches, cameras and camera equipment, and furs are subject to a maximum limit of \$600.

Baggage Delay: If while on your Globus family of brands trip your checked baggage is delayed for more than 24 hours, you will be reimbursed up to \$250 for the cost of reasonable additional clothing and personal articles purchased during the delay.

Certain exclusions and limitations apply and are detailed in the Description of Coverage available to you online at <u>TripMate.com/wpF372G</u> or by request from our Travel Consultants. For example, coverage does not apply to: any sickness or condition of you, a Traveling Companion, or Family Member traveling with you that existed during the 60 days prior to the effective date of the coverages (this exclusion is waived if your premium is received with your initial deposit/payment for your trip), suicide, normal pregnancy, war or any act of war, mental or nervous disorders. A Traveling Companion is defined as a person with whom you have coordinated travel arrangements and intend to travel with during the trip.

Other Covered Reasons, as defined, includes the following events or their consequences: cancellation or interruption of your trip due to: inclement weather, unannounced strike, mechanical breakdown that causes complete cessation of services of your Common Carrier for at least 12 consecutive hours; a documented traffic accident while enroute to departure; being hijacked or quarantined; jury duty; destruction of your home or destination by fire, flood, burglary or natural disaster; being called to the emergency service of government to provide aid or relief in the event of a natural disaster; a documented theft of passports or visas; a transfer of employement of 250 miles or more; involuntary job termination (must be employed with same employer for 1 year) or revocation of military leave due to war.

#### Payment for the plan(s) is required at time of purchase and is non-refundable once purchased. Prices and coverage are subject to change.

NOTE: This advertisement does not constitute or form any part of the Travel Protection Plus plan or any other contract of any kind. Plan benefits, limits, and provisions may vary by state jurisdiction. For full plan details online, go to: TripMate.com/wpF372G.

This plan is underwritten by: United States Fire Insurance Company, Eatontown, NJ. (Part B in all states except New York, and Parts A & B for New York residents only).

Benefits are administered by: Trip Mate, Inc. (in CA, dba Trip Mate Insurance Agency), 9225 Ward Parkway, Suite 200, Kansas City, MO, 64114, 1-800-888-7292.



## **TERMS & CONDITIONS**

#### PLEASE READ CAREFULLY

Group Voyagers Inc. (doing business as Globus) has been granted License No. CT-298139-1 by the United States Department of the Treasury, Office of Foreign Assets Control (OFAC), which authorizes those who register as participants in our programs to visit Cuba legally. Our itineraries provide a full-time schedule of people-to-people educational exchange activities designed to result in meaningful interactions between our travelers and individuals in Cuba. United States law requires that all participants in our programs adhere to the full-time schedule of people-to-people activities.

The purchase of any travel services offered by Group Voyagers Inc., doing business as Globus (hereinafter "Globus"), constitutes a contractual arrangement between you and Globus, and represents your acceptance of the Globus Terms & Conditions set out herein. Please ensure that you read carefully and understand these Terms & Conditions prior to booking. You are advised to check on the websites or to request the latest version of the Terms & Conditions from your Travel Agent or Globus prior to booking your program.

#### HOW TO MAKE YOUR RESERVATION

To make your reservation, see your Travel Agent or for more information, visit our website at Globusjourneys.com/Cuba or call Globus reservations at 1.855.522.4880.

#### **DEPOSIT & FINAL PAYMENT**

A non-refundable, non-transferable land deposit of \$250 per person per program is required for Globus to reserve space for you, with some limited exceptions, as noted below. Globus accepts checks, money orders, Visa, MasterCard, Discover/Novus, and American Express. Your booking is not confirmed and payment is not deemed made until the deposit is received by Globus and you receive a confirmation invoice. Your reservation will be automatically canceled if deposit is not received by Globus by the deposit due date. On certain departures, deposits may be required at time of booking to hold or confirm space for you. Payment of the deposit indicates you have read and accepted these Terms & Conditions.

Please review and verify your booking invoice thoroughly and contact your Travel Agent or Globus immediately if your invoice appears to be incorrect or incomplete, as it may not be possible to make changes later. Globus cannot accept responsibility if we are not notified of inaccuracies within 5 days of sending out the invoice. In the case of billing errors, Globus reserves the right to re-invoice you with correct pricing.

Final payment for your program is due 75 days prior to commencement of services, with some limited exceptions as set forth below. If final payment is not received by the due date, your reservation will be canceled and your full deposit, including Travel Protection payments and any air deposits or Instant Purchase Air purchases (including applicable fees), will be retained by Globus. Globus is not responsible for canceled land and/or air reservations in the event payment is not received by the final payment date. Payment in full is required at time of booking for reservations made within the final payment date of your program (within 75 days of departure). For group reservations, Travel Agents should refer to the Group Policy, which will be provided to you by Globus upon request and is also located in the Travel Agent Portal.

Acceptance on the program is subject to presentation of the Traveler Certificate, which will be available in your final Travel Documents.

#### AIR-INCLUSIVE PROGRAM DEPOSITS & FINAL PAYMENT

The following additional payments are required for air added to the start and/or end of your program and/or for intra-vacation air, as specified in the itinerary. Air price quotes will show how much of your total program cost is made up of government-imposed taxes and fees applicable at the time of booking. Air pricing is guaranteed upon receipt of full airfare price.

Instant Purchase Air: Full air payment plus a \$30 service fee is required, and will be included in the quote, at time of booking for Instant Purchase Air booked in conjunction with a Globus program. Applicable land deposit, as above, is also required at time of booking. Once booked, Instant Purchase Air is non-changeable and nonrefundable after 24-hours from purchase.

Instant Purchase Air can only be booked by Globus in conjunction with a Globus program and is only available from the United States.

Intra-Program Air: Intra-vacation airfare is included in the itinerary price though will be separated from the land pricing on the invoice.

Airfare prices include all taxes, fees, and fuel surcharges, though these may be broken out into separate invoice line items. These taxes and fees include:

- September 11th Security Fee up to \$10 per person
- Passenger facility charges up to \$18 per person
- Federal domestic flight segment fees up to \$3.70 per segment
  All U.S. and International arrival and departure and other government-imposed fees added by the airlines and applicable at the time of booking.

#### BOOKING CANCELLATIONS & CANCELLATION FEES

If a booking cancellation is received by Globus prior to the final payment date of your program, your non-refundable land deposit and Travel Protection payments will be retained in addition to your Instant Purchase Air payment and service fee, and intra-vacation air deposit. For individual reservations, the following per person cancellation fees apply. Total price does not include discounts, promotions, or special incentives. (For group reservations, refer to the Group Policy.)

#### STANDARD CANCELLATION FEES

 74-57 days prior to commencement of services: 20% of total price\* plus Travel Protection payments

- 56-29 days prior to commencement of services: 50% of total price\* plus Travel Protection payments
- 28-16 days prior to commencement of services: 75% of total price\* plus Travel Protection payments
- 15-0 days prior to commencement of services: 100% of total price\* plus Travel Protection payments

"Total price does not include Instant Purchase Air or Instant Purchase Air service fees, which are non-refundable after 24-hours from purchase and will be retained in addition to the above cancellation fees. Airfare taxes are refundable, however.

Cancellation fees may also apply to any additional services, including extra night accommodations, independently supplied services, and optional excursions reserved prior to, during, and after the program. Cancellation penalties will be quoted at time of cancellation.

Globus reserves the right to cancel or reschedule any program departure for any reason, including insufficient demand or force majeure. If a program is canceled prior to departure, Globus' only responsibility will be to refund the amount received for the reservation. Globus will try to rebook the same program with a different departure date or a program, but there is no guarantee of availability of offering. For air-inclusive programs, Globus will try to confirm air schedules for the selected new dates, subject to availability. Globus cannot assume responsibility for any additional costs or any fees relating to the issuance and/or cancellation of air tickets or other travel arrangements not made through Globus.

#### **REVISIONS & REVISION FEES**

In addition to any airline-imposed change fees, a fee of \$30 per transaction will be charged by Globus for any alteration or revision made to a reservation after deposit or payment is received. Any revision to a booking, including but not limited to flight cancellations or name changes, may result in the loss of confirmed airline reservations or increased airfare, which will be payable by you. Instant Purchase Air and associated service fees are non-refundable and non-changeable after 24-hours from purchase; thus, alterations or revisions to a booking with Instant Purchase Air will require new air to be purchased and is subject to full payment, as above. Payment of refundable air taxes will be applied to the amended booking.

Intra-vacation air and hotel penalties may also apply to alterations or revisions to a booking, and may be up to 100% of the full price. A change of traveler name, program date, or itinerary within final payment will be treated as a full cancellation and new reservation; program and airfare cancellation fees, as above, apply.

#### AIR ARRANGEMENTS

Airfare may be purchased through Globus for travel originating from the United States. All carriers are independent operators and are not owned, managed, or operated by Globus. Your airline ticket is a contract between you and the air carrier only, even if you purchase through Globus. By purchasing your air services through Globus you waive all liability for Globus for such air services.

Globus is not responsible if an airline cancels, reschedules, or delays a flight for any reason. If you purchased air through Globus, we will try to assist in making new arrangements, providing you have not already checked in with your airline for your first flight segment. After check-in, you must work with the airline directly to reach your destination or to make alternate arrangements, including amendments to return services. Please be aware that airline fees often apply for modifications to air schedules not related to airline-imposed flight cancellations, reschedules, or delays. These fees will be payable to the airline directly at time of request. If you miss your departure flight or connection, it is your responsibility to work with the airline on which you are ticketed to reach your destination. No refunds will be provided by Globus for portions of trips missed due to canceled, rescheduled, or delayed flights after airport check-in, nor is Globus responsible for any additional expenses you may incur prior to joining you trip if you miss your departure flight or flight connection.

If you make your own flight arrangements, Globus will not be responsible for any loss resulting from cancellation or changes in gateways, itmeraries, or travel dates. We recommend that you do not purchase airline tickets with high penalty charges for changes.

Under the Secure Flight Program enacted by the U.S. Department of Homeland Security, the Transportation Security Administration (TSA) requires airlines to collect information from you for the purposes of Watch List matching. The TSA may share information you provide with law enforcement, intelligence agencies, or others under its published system of records notice. At the time of booking Globus will collect the required information and add it to your air booking to pass to the airline(s) for the Secure Flight Program. The information includes full name, date of birth, gender, and redress number (if available). Failure to provide the required TSA information at the time of booking will result in the loss of confirmed flights and airfare price, as this information is required for ticketing. Rebooking lost airfare is subject to schedule availability at the time of rebooking and may result in alternate flight schedules and/or increases in airfare price. Any increase in airfare price is payable by you. Some countries may require aircraft cabin insecticide treatment for inbound foreign flights. For more information about aircraft disinfection requirements and a list of countries requiring disinfection of inbound flights, please visit http://ostpxweb.dot.gov/policy/safetyenergyenv/disinsection.htm.

#### PARTICIPATION

For the benefit of everyone on your program, Globus reserves the right to accept or reject any program participant and to remove any participant whose conduct is deemed incompatible with the interests of the other participants. Globus will not refund or cover any cost or expenses incurred for termination of program arrangements due to unacceptable behavior. All Cuban National Tour Directors speak fluent English, and all program commentary is conducted in English only. For maximum enjoyment and understanding, you should be able to read and speak English.

#### TRAVELERS WHO NEED SPECIAL ASSISTANCE

You must report any disability requiring special attention while traveling with Globus at the time the reservation is made. Globus will make reasonable attempts to accommodate the special needs of disabled travelers, but is not responsible in the event it is unable to do so nor responsible for any denial of services by air carriers, hotels, restaurants, or other independent suppliers. Globus cannot provide individual assistance to a program participant for walking; dining; getting on/off motorcoaches, cruise ships, and other vehicles; or other personal needs. Globus strongly recommends, and may require that, a qualified and physically able companion accompany travelers who need such assistance. All travelers with Globus are subject to the Participation clause above.

Not all sightseeing stops/sites accommodate wheelchairs, and some locations and sightseeing activities require extensive standing, sitting, or walking—sometimes on unpaved or cobblestone streets. Globus is not responsible for any missed activities due to a participant's inability to participate with the group. The Americans with Disabilities Act is only applicable within the United States, and facilities for disabled individuals are limited outside its borders. Most transportation services, including the motorcoaches, are not equipped with wheelchair ramps. With prior permission and waivers, we will attempt to accommodate motorized scooters on domestic programs, depending on the suitability of the itinerary.

#### YOUNG TRAVELERS

Travelers who are under 18 years old on the departure date must be accompanied by an adult throughout the program and are requested to share an adult's accommodation. Children under 8 years of age are not allowed on Globus programs. For any special requirements regarding airline tickets for children, contact your airline directly.

Young travelers ages 8-17 receive a 10% discount on the base land program price. To receive the young traveler's discount, the age of the traveler must qualify at commencement of services.

Due to heightened security, many countries have adopted practices to prevent international abductions of children. If a child will be traveling with adults other than the parents or with only one parent, it is recommended that a notarized letter be written by the parents or non-traveling parent granting authorization to travel, including the dates of travel. We suggest that you also contact the appropriate consulate and airlines because they may have additional requirements or recommendations.

#### SMOKING

Smoking is not allowed on transportation that is exclusively provided by Globus.

Many hotels in North America have imposed a 100% non-smoking policy and many cities have imposed non-smoking regulations in public spaces. As a standard rule, Globus requests non-smoking hotel rooms in North America. If you require a smoking room, a request may be submitted, but we cannot guarantee availability.

#### PRICE POLICY

All program prices are based on rates (reflecting foreign exchange rates) known at the time of publication and expected to be in effect at the time of departure, and do not include airfare, except where noted on specific itineraries. Program prices are per person, based on double occupancy (two people sharing a room). Single room supplements and triple reductions or pricing are listed where applicable. Not all accommodation types are available on all programs.

Prices are subject to increase without notice, subject to the guarantees set forth below.

Once Globus has received your full land deposit for any land program, that land program price is guaranteed and you are protected against any land price increases due to currency surcharge. Any subsequent land cost increases are at Globus' expense, not including energy cost increases and/or any government tax increases.

Pricing for air-inclusive programs, including intra-vacation air, are guaranteed when Globus has received your full land plus air deposits and/or full air payment, as noted above. Globus reserves the right to ticket programs with intra-program air upon receipt of full land and air deposits; thus, any subsequent revisions made at your request are subject to airline-imposed change fees, cancellation fees, and/ or changes in airfare price, which are your responsibility to pay. Instant Purchase Air is ticketed upon receipt of full air payment; thus, full cancellation fees, as noted above, apply. Air is only available to passengers traveling from the United States and is only available when booked in conjunction with a land program.

#### **VISAS & PASSPORTS**

Visas for travel to Cuba are obtained by Globus prior to the commencement of your program and will be provided on the first evening of your program by your Globus Group Leader. Information on the visa application process will be sent to you upon confirmation of your booking. It is your responsibility to comply with all visa regulation processes and timelines.

You are responsible for meeting all health and other requirements, and for any documents required by the laws, regulations, orders, and/ or requirements of the countries you will visit outside of Cuba. Visa and entry documents for travel other than to Cuba through Globus must be obtained independently. Non-U.S. citizens must consult with Globus to determine if any visas are needed and additional processing that may be required. Globus is not responsible for providing you with specific visa and passport information or documentation for travel outside of Cuba or for any fees associated with obtaining these documents. Globus cannot accept liability for any passenger refused entry onto any transport or into any country due to failure of the passenger to carry correct documentation. All passengers traveling internationally are required to have a passport and a passport will be required for travel to Cuba. Most countries require that the passport be valid for at least six (6) months beyond the conclusion of your trip. It is recommended you have a minimum of three blank pages in your passport when traveling, as many countries require blank pages. It is your responsibility to verify and comply with all visa and passport requirements. The process of obtaining a passport can take up to three months or more.

For travel to Cuba, Globus is required to collect and pass on certain personal and other details related to you, including but not limited to government-issued identification and passport details. If you fail to supply the details, as requested, fully and accurately, your trip may be interrupted or cancelled. There are no refunds for failure to provide documentation or failure to provide documentation by the time required.

#### HOTELS ACCOMMODATIONS & TRANSPORTATION

The hotels listed on the website or in the brochure are intended to be used on all departures; however, hotels are not guaranteed. Globus reserves the right to substitute other hotels than those listed on the tilnerary pages. If a change becomes necessary for any reason, including alternate hotels for additional departures on the same date or hotel location changes within or outside tilnerary cities, the hotel substituted will be of equivalent or higher quality to those shown. No refunds are provided for hotel changes; full cancellation penalties, as noted above, apply.

Every effort is made to reserve only twin-bedded rooms. Occasionally, some hotels will only provide double-bedded rooms. These rooms will be allocated to couples. Please note that check-in times vary worldwide; Globus cannot control or guarantee check-in times.

Itinerary timings are approximate and may be subject to change

#### BAGGAGE ALLOWANCE

Porterage at hotels for one suitcase per person is included in the program price. Airport porterage is not included, unless otherwise specified in your program documents. Please be prepared to carry your own suitcase on and off airplanes and trains and through airports and train stations.

Participants are limited to one checked bag and one carry-on per person (purses and laptop cases are excluded), total weight not to exceed 44 pounds, which is included in your program cost. Excess weight (above 44 pounds) is charged at \$2 per pound and is payable in cash at the airport. Any additional checked bags are \$20 per bag plus any excess weight fees.

Other air carrier restrictions may vary from the limitations listed above. Size and weight limitations for carry-on and checked baggage vary from airline to airline and even according to destination, and are becoming more restrictive. While making a booking you will be provided with baggage fee information. After booking, up-to-date information on carrier specific standard checked baggage allowance (including size and weight limitations), the standard allowance (and fee, if applicable) for carry-on baggage, and the standard fee for the first and second checked bag, along with the information that additional discounts may apply, depending on flyer-specific factors (e.g., frequent flyer status, military, credit card used for purchase, or early purchase over the Internet, etc.), can be found on the carrier's website or by accessing iflybags.com. Please read this information carefully, as Globus is not responsible for additional fees imposed by air carriers for baggage and these fees are not included in the airfare or the program price. You will be required to pay these fees directly to the airline at check-in. Regulations within most airports require that travelers handle their own luggage through customs. No responsibility is accepted by Globus for loss or damage to baggage or any of the traveler's belongings throughout the duration of the program. Baggage insurance is recommended. See the Globus website or back of this brochure for an all-inclusive Travel Protection plan

Carry-on bags should not exceed the dimensions of 12"x11"x6". For safety reasons, wheeled carry-on bags are not suitable as hand luggage on motorcoaches and mini-buses. Carry-on bags must be small enough to store in overhead bins or under the seat in front of you on motorcoaches and other transportation.

#### TRAVEL DOCUMENTS

Passenger Travel Documents, including e-ticket itineraries, are sent by regular ground delivery approximately 2-3 weeks prior to departure, provided full invoice payment has been received. If available, a service charge per reservation is added for documents requested in advance and/or for 2-day delivery or delivery to multiple addresses. Please indicate at the time of reservation whether you prefer regular ground delivery or 2-day delivery (2-day delivery with related charges is required for reservations made within 45 days of commencement of services and for delivery outside the continental United States; charges will be quoted at time of reservation).

#### GRATUITIES

Gratuities are included for services during the land stay of your program. This includes wait staff at included meals, porterage at hotels for one suitcase per person as well as gratuities for your Cuban National Tour Director and driver.

### NOT INCLUDED IN THE LAND PROGRAM PRICE (WHEN AIR IS NOT PURCHASED THROUGH GLOBUS)

The following charges are not included in the land program price: airfare to/from the start of your program; airline baggage fees in excess of the amounts listed as included above, including checked and/or excess baggage fees; Federal inspection fees for the Federal U.S. Customs & Immigrations; International Air Transportation tax; agricultural tax: other per person taxes imposed by government entities; airport taxes and fees including the September 11th Security fee up to \$10 per person, passenger facility charges up to \$18 per person, Federal domestic flight segment fees up to \$3.70 per segment, and U.S. and international arrival and departure and other government-imposed fees added by the airline and applicable at time of booking; port taxes; passports; visas (except the visa for Cuba entry) and vaccinations; gratuities to housekeeping staff at hotels; laundry; telephone; minibar; alcohol, beverages, and food outside of the contracted Globus menu, as presented at a hotel or restaurant (these extra items will be billed to you before leaving the hotel, ship, or restaurant); airport transfers on non-qualifying flights; porterage at airports and train stations; Travel Protection; and all other items of a personal nature.

#### REFUNDS

Please note that any request for refunds is subject to these Terms & Conditions; no refund will be made for unused services of less than 48 consecutive hours, for unused transportation where group activity tickets are involved, or for voluntary modifications made by the traveler. Airport transfers are complimentary with air booked through Globus on qualifying flights and dates. Not all flights or dates qualify. Participants not using the included transfer will not be given a cash equivalent or program price reduction.

#### SERVICE INQUIRIES AFTER THE PROGRAM

As it is difficult and sometimes impossible to properly investigate a complaint if Globus is not advised of such complaint quickly, any compensation you may have been able to claim could be reduced or even forfeited if you do not follow the complaints procedure set out in this clause. After returning from your program, if you wish to inquire about any services provided, please ensure that all correspondence relating to those services is received by Globus, Traveler Services, Group Voyagers Inc. (see address under "Responsibility"). Any complaint or claim involving the program services offered in this brochure involving the negligence of any suppliers, sub-contractors, or agents in relation to any service provided to the program participant must be notified to Globus while on program or within 30 days of the program completion, except where such time limitations are prohibited by law.

#### HOLIDAYS

During local or national holidays or special events, peak seasons, on Sundays, and during religious occasions, certain facilities such as museums, churches, restaurants, sightseeing programs, hotels, and shopping may be limited or not available. Alternatives will be offered whenever possible. Globus cannot be held responsible for any closures, necessary itinerary changes, or curtails for any reason.

#### SAFETY

Please be aware that during your participation in programs operated by Globus, certain risks and dangers may arise beyond our control, including but not limited to: the hazards of traveling in undeveloped areas; travel by boat, train, automobile, aircraft, or other means of transportation; forces of nature; political unrest; acts of lawlessness or terrorism: and accident or illness in remote regions without means of rapid evacuation or medical facilities. Globus will not have liability regarding provision of medical care or the adequacy of any care that may be rendered. While Globus will use its best efforts to ensure that adequate measures are taken, by agreeing to participate in a program and/or optional excursions you agree that you will hold Globus harmless regarding any provision of medical care or the adequacy of any care rendered. Globus is not responsible for such risks and dangers that may arise beyond our control. Payment of your deposit indicates you accept these risks and dangers and agree to hold Globus harmless for such.

#### PHOTOGRAPHS OR PICTURES

Photographs or pictures appearing in this brochure should be used solely as an indication of facilities and attractions. Actual facilities and attractions may vary according to itinerary. Maps shown on the program pages are current at the time of printing and may not reflect the actual routing, should the itinerary change.

#### OPTIONAL ACTIVITIES

Cuba itineraries, as presented in this brochure, are full-time people-topeople programs, with no optional activities offered. If you choose to do an optional activity outside of the full-time program hours (typically 8 am-5 pm), you must arrange them through a local operator or third party that are entirely independent of Globus, and do not form any part of the product or services sold to you by Globus or of these Terms & Conditions. Your contract for such Services will be with the organizer or operator of that Service and will be subject to its Terms & Conditions, which may contain exclusions or limitations of liability. Globus has no liability for any such optional activity or for any act(s) or omission(s) of the organizer or operator or for any of its employees or agents or any other person(s) connected with the optional activity.

Any advice or assistance on or with any Service provided by any local representative does not mean or imply that the Service is sold, supervised, or controlled by Globus, or that any such advice or assistance is given on behalf of Globus. Program participants are asked to check with the operator of any optional activity and verify the applicable Terms & Conditions before booking.

#### RESPONSIBILITY

Group Voyagers Inc. ("the Company"), located at 5301 South Federal Circle, Littleton, Colorado 80123, is an independent company licensed to market and distribute travel products under the Globus brand name and arrange for the program services offered on this web site, including transportation, sightseeing, and accommodations through independent contracts.

Air carriers, accommodations, and other suppliers (including but not limited to trains, cruises, ferries, motorcoaches, hotels, and restaurants) providing services are independent contractors and are not agents, employees, servants, or joint venturers of the Company or its affiliates. All certificates and other travel documents for services issued by the Company are subject to the Terms & Conditions specified by the supplier, which are available upon request, and to the laws of the countries in which the services are supplied.

The international carriage of travelers is subject to international conventions and treaties, where applicable. These international agreements limit and, in some events, exclude the carrier's liability to travelers (program participants). Where any claim or part of a claim (including those involving death or personal injury) concerns or involves any travel arrangements (including the process of getting on or off the transport concerned) provided by any air, sea, inland waterways, rail, or road carrier, or any stay in a hotel, the Company's maximum liability is the maximum that would be payable by the carrier or the hotel keeper concerned under the applicable international convention, treaty, or regulation applicable to the travel arrangements or hotel stay (e.g., the Warsaw Convention, the Montréal Convention for air carriers with an operating license granted by an EU country, the Athens Convention for international travel by sea) in that situation.

After departure, if the services included in the program cannot be supplied or there are changes in an itinerary for reasons beyond the control of the Company, depending on the circumstance, the Company will take reasonable action to arrange for the provision of comparable services. Any resulting additional expense will be the responsibility of program participants, and any resulting savings will be refunded by the Company to program participants.

The Company reserves the right to accept or reject any person as a program participant; to expel any participant from the program; to make changes in the itinerary whenever the Company deems it necessary for the comfort, convenience, or safety of the participants; and to cancel a program at any time.

The program participant agrees that neither the Company nor its affiliates shall be liable for any damage, loss (including personal injury, death, and property loss), or expense occasioned by any act or omission of any supplier providing services, any insurer or insurance administrator under the Travel Protection plan, or any other person.

Any dispute between the program participant and the Company, directly or indirectly relating to the Terms & Conditions, shall be first submitted to mediation at Denver, Colorado, before a mediator mutually agreed to by the parties. If mediation is not successful, the dispute must be resolved by binding arbitration under Colorado law before the Judicial Arbiter Group or its successor located at 1601 Blake Street, Denver, Colorado 80202. The prevailing party shall be entitled to an award of costs and reasonable attorneys' fees. Any action to enforce the arbitrator's decision shall be brought in the state or federal courts in the State of Colorado.

Arbitration against the Company must be commenced within one year following the date of program completion. Neither the Company nor any affiliate shall in any case be liable for other than compensatory damages, and you hereby waive any right to punitive damages.

No person, other than an authorized representative of the Company by a document in writing, is authorized to vary, add, or waive any term or condition on its website, including any term or condition set forth in the preceding provisions.

#### TRADE NAME

Globus is a service mark registered in the U.S. Patent and Trademark Office.

CST#2017032-20

# EVERY JOURNEY TELLS A STORY

**GLOBUS** CO

COSMOS. MONOGRAMS<sup>®</sup>





CONTACT YOUR TRAVEL AGENT | CALL GLOBUS AT 1.855.522.4880 | VISIT GLOBUSJOURNEYS.COM/CUBA



Brochure Code: GCB13-US

