New York State Elder Abuse Resources

1st District

Local APS number(s):
- 212-971-2727 or 279-5794

Intake number for local DA's office elder abuse unit:
- 212-335-9007

County elder abuse coalition:
- NYC Elder Abuse Center - Call 311 to connect

Local shelter services for elder abuse victims:
- Dorot Shelter 316 West 95th Street, 212-666-2000
- Red Cross 150 Amsterdam Avenue 212-875-2250
- Peter's Place 123 West 23rd Street 212-727-0725

Local AG's office intake unit:
- (800) 771-7755 (Elder Abuse Hotline)

2nd District

Local APS number(s):
- Brooklyn Borough Office: 718-722-4830, 718-722-4812
- Bronx Borough Office: 718-620-8880
- Manhattan North Borough Office: 212-971-2727
- Manhattan South Borough Office: 212-279-5794
- Queens Borough Office: 718-883-8254
- Staten Island Borough Office: 718-556-5846
- http://www.nyc.gov/html/hra/html/services/adult.shtml

Intake number for local DA's office elder abuse unit:
- New York County DA's Office Elder Abuse Unit: 212-335-9007
- Manhattan DA's Office Elder Abuse Unit: 212-335-8920
  - http://manhattanda.org/resources-victims-elder-abuse
- NYC Department for the Aging, Elderly Crime Victims Unit: (212) 442-3103 or 311
- Kings County DA's Office Elder Abuse Unit: (718) 250-3071
  - http://www.brooklynda.org/elder_abuse_unit/elder_abuse_unit.htm

County elder abuse coalition:
- New York State Coalition on Elder Abuse:
  - http://www.nyselderabuse.org/call-for-help.html

Local shelter services for elder abuse victims:
- Call hotline 800-621-HOPE (4673)

        - http://www.nyc.gov/html/ocdv/html/issues/elder.shtml

Local AG's office intake unit:

- NY Attorney General Office: TDD/TTY Toll Free Line: 1-800-788-9898
    - http://www.ag.ny.gov/contact-attorney-general

Additional Resources

- Elderly Crime Victims Resource Center
    - The Resource Center's primarily bilingual caseworkers provide telephone consultation to professionals who assist abused elders. Caseworkers also provide counseling services to victims of abuse. For help, please call 212-442-3103 or 212-442-1000.
    - http://www.nyc.gov/html/ocdv/html/issues/elder.shtml

3rd District

Counties: Albany, Columbia, Greene, Rensselaer, Schoharie, Sullivan, Ulster

Albany County

- http://www.albanycounty.com/Government/Departments/DepartmentForAging/stop-elder-abuse.aspx
- **Local APS Numbers:**
    - Adult Protective Services can be contacted by calling Albany County NY-Connects at (518) 447-7177.
    - Albany County DSS, Adult Protective Unit: 518-447-7228
- **Intake number for local DA's office elder abuse unit:**
    - 518-487-5460
    - http://albanycountyda.com/Resources/Resources_Links.aspx
- **County elder abuse coalition:**
    - S.A.L.T. Seniors and Law Enforcement Together: Albany County District Attorney has organized a Senior Citizen Advisory Council to address issues related to adult abuse and crimes against the elderly. To talk to one of the Adult Abuse Staff members (518) 447-7258 or visit: http://www.albanycountyda.com/initiatives/salt.html
- **Local AG's office intake unit:**
    - 518-474-7330
    - General Helpline: 1-800-771-7755
    - TDD/TTY Toll Free Line: 1-800-788-9898
    - http://www.ag.ny.gov/contact-attorney-general
- **Additional Resources:**
    - Equinox Elder Abuse Project: provides counseling, case management, shelter, and legal advocacy to elder victims of domestic abuse. Call (518) 434–6135 or visit www.equinoxinc.org/services.html

- Albany County Department for Aging's Elder Law Attorney: through Legal Aid of Northeastern New York can provide Albany County seniors with legal advice and representation on civil legal issues including abuse neglect or exploitation. http://www.albanycounty.com/Government/Departments/DepartmentForAging/ProgramsandServices/LegalCounselingandAssistance.aspx
- Albany County Crime Victim and Sexual Violence Center**:** The goal of the agency is to provide crisis counseling to rape victims over a 24 hour hotline at (518)-447-7716, and to provide advocacy and support for victims. For more information call 447-5500 or http://www.albanycounty.com/Government/Departments/CrimeVictimandSexualViolenceCenter.aspx
- Albany County Department for the Aging Senior Legal Services Program (Legal Aid Society of Northeastern New York, Inc.): 518-462-6765 or 1-800-462-2992, http://www.albanycounty.org/departments/aging/ps-detail.asp?id=81
- The Eddy Haven for Abused Elderly http://www.nehealth.com/senior_services/The_Eddy_Haven_for_Abused_Elderly/
- Albany County DSS: 518-447-7300
- Albany County Crime Victim and Sexual Violence Center: 518-447-7716 (hotline) or 518-447-5500 (office)

Columbia County

- **Intake number for local DA's office elder abuse unit:**
  - Victim/Witness Assistance Program: 518-828-3414
  - http://www.columbiahealthnet.org/resources/crime-and-victim-services.asp
- **Additional Resources**
  - Office for the Aging: 518-828-4258 http://www.columbiacountyny.com/depts/ofa/
  - DSS: 518-828-9411
  - The Reach Center, Inc.: (518) 828-5556
  - The Columbia-Greene Domestic Violence Program: (518) 943-9211

Greene County

- **Intake number for local DA's office elder abuse unit:**
  - 518-719-3590
- **Additional Resources:**
  - Department for the Aging: 518-719-3555, aging@discovergreene.com
  - DSS: 518-719-3700 or 1-877-794-9268

Rensselaer County

- **Local APS number(s):**
  - 518-687-3700, http://www.rensco.com/da_reportabuse.asp
- **Intake number for local DA's office elder abuse unit:**

        - 518-270-4040
    - **Additional Resources:**
        - Department of Aging: http://www.rensco.com/departments_aging.asp
        - DSS: 518-833-6000

Schoharie County

- **Intake number for local DA's office elder abuse unit:**
    - 518-295-2272
- **Additional Resources:**
    - Office for the Aging: 518-295-2001
    - DSS: 518-295-8334

Sullivan County

- **Intake number for local DA's office elder abuse unit**:
    - 845-794-3344
- **Additional Resources**
    - Office for the Aging: 845-807-0241, http://co.sullivan.ny.us/?TabId=3210
    - DSS: 845-292-0100

Ulster County

- **Intake number for local DA's office elder abuse unit**:
    - 845-340-3280
- **Additional Resources**
    - Office for the Aging: 845-340-3456 or 1-877-914-3456 http://co.ulster.ny.us/aging/
    - DSS: 845-334-5000
    - Children and Family Services: 845-334-5400
    - National Center on Elder Abuse: 202-898-2586 www.elderabusecenter.org

4th District

- **Counties:** Clinton, Essex, Franklin, Fulton, Hamilton, Montgomery, Saratoga, St. Lawrence, Schenectady, Warren, Washington
- **Clinton County**
    - **Local APS number(s):**
        - (518) 565-3363
    - **Intake number for local DA's office elder abuse unit**:
        - (518) 565-4770
    - **Local AG's office intake unit**:
        - (518) 562-3288
- **Essex County**
    - **Local APS number(s):**
        - (518) 873-3550
    - **Intake number for local DA's office elder abuse unit**:

        - (518) 873-3335
    - **Local AG's office intake unit**:
        - (518) 562-3288
- **Franklin County**
    - **Local APS number(s):**
        - (614) 525-4348
    - **Intake number for local DA's office elder abuse unit**:
        - (518) 481-1544
    - **Local AG's office intake unit**:
        - (518) 562-328
- **Fulton County**
    - **Local APS number(s):**
        - (518) 736-5640
    - **Intake number for local DA's office elder abuse unit**:
        - (518) 736-5511
    - **Local AG's office intake unit**:
        - (518) 474-7330
- **Hamilton County**
    - **Local APS number(s):**
        - (518)-648-6131
    - **Intake number for local DA's office elder abuse unit**:
        - (518) 487-5460
    - **Local AG's office intake unit**:
        - (518) 474-7330
- **Montgomery County**
    - **Local APS number(s):**
        - (518) 853-8275
    - **Intake number for local DA's office elder abuse unit**:
        - (518) 853-8250
    - **Local AG's office intake unit**:
        - (518) 474-7330
- **Saratoga County**
    - **Local APS number(s):**
        - (518)-884-4159
    - **Intake number for local DA's office elder abuse unit**:
        - (518) 885-2263
    - **Local AG's office intake unit**:
        - (518) 474-7330
- **St Lawrence County**
    - **Local APS number(s):**
        - (315) 379-2148
    - **Intake number for local DA's office elder abuse unit**:
        - (315) 379-2225
    - **Local AG's office intake unit**:
        - (315) 785-2444
- **Schenectady County**

- **Local APS number(s):**
  - (518) 344-2830
- **Intake number for local DA's office elder abuse unit**:
  - (518) 388-4364
- **Local AG's office intake unit**:
  - (518) 474-7330

- **Warren County**
  - **Local APS number(s):**
    - (518)-761-6326
  - **Intake number for local DA's office elder abuse unit**:
    - (518) 761-6405
  - **Local AG's office intake unit**:
    - (518) 474-7330
- **Washington County**
  - **Local APS number(s):**
    - (518) -746-2342
  - **Intake number for local DA's office elder abuse unit**:
    - (518) 746-2525
  - **Local AG's office intake unit**:
    - (518) 474-7330

5th District

- **Counties:** Herkimer, Jefferson, Lewis, Oneida, Onondaga, Oswego,
- **Herkimer County**
  - **Local APS number(s):**
    - 315-867-1291
    - Dorothy Massinger (315-867-1231)
  - **Intake number for local DA's office elder abuse unit**:
    - 315-867-1155
  - **Local AG's office intake unit**:
    - 315-793-2225, http://www.ag.ny.gov/contact-attorney-general
  - **Additional Resources**
    - Herkimer County Office for the Aging, http://herkimercounty.org/content/departments/View/3, 315-867-1121
    - Kathy L. Fox, Director for the Herkimer County Office for the Aging, 315-867-1121, kathyfox@herkimercounty.org 2
- **Jefferson County**
  - **Local APS number(s):**
    - (315) 785-3210
  - **Intake number for local DA's office elder abuse unit**:
    - (315) 785-3053
  - **Local shelter services for elder abuse victims:**

        - Victim Assistance Center 315-782-1823 (The need must be based on domestic violence)
    - **Local AG's office intake unit**:
        - 315-785-2444, http://www.ag.ny.gov/contact-attorney-general
    - **Additional Resources**
        - Jefferson County Office for the Aging, http://www.co.jefferson.ny.us/index.aspx?page=45, 315-349-3484
        - Peter Fazio, Director for the Office of the Aging. (315) 785-3191, peterf@co.jefferson.ny.us 3
        - Jefferson County Sheriff Dept., 315-786-2700
        - Watertown, NY Police Dept., 315-782-2233
- **Lewis County**
    - **Local APS number(s):**
        - 315-376-5400 (DSS)
    - **Intake number for local DA's office elder abuse unit**:
        - 315-376-5390
    - **County elder abuse coalition**:
    - **Local shelter services for elder abuse victims:**
    - **Local AG's office intake unit**:
        - 315-785-2444, http://www.ag.ny.gov/contact-attorney-general
    - **Additional Resources**
        - Lewis County Office for the Aging, http://lewiscountyny.org/content/Generic/View/86 , 315-376-5313
        - Leah Schneider, Long Term Care Coordinator/County Mobility Manager Lewis County Office for the Aging, 315-376-5313, Leah.Schneider@dfa.state.ny.us 4
        - Lewis County Opportunities, Inc. offers elder abuse outreach education.
- **Oneida County**
    - **Local APS number(s):**
        - 315-798-5737
    - **Intake number for local DA's office elder abuse unit**:
        - 315-798-5766
    - **County elder abuse coalition**:
        - Oneida County Elder Abuse Coalition, http://ocgov.net/ofa/elderabusecoalition, 315-798-5456
    - **Local shelter services for elder abuse victims:**
        - Potentially “The Housing Unit” which was established to help the recipients of Temporary Assistance secure safe, affordable housing.
        - 315-798-3661.
    - **Local AG's office intake unit**:
        - (315) 793-2225
- **Onondaga County**
    - **Local APS number(s):**
        - 315-435-2815, www.ongov.net/dss/adultProtective.html

- **Intake number for local DA's office elder abuse unit**:
  - 315-435-2470 (http://www.ongovda.net/section/home/)
- **County elder abuse coalition**:
  - Syracuse Area Domestic & Sexual Violence Coalition- Elder Abuse Committee coordinated through Vera House.
    Contact: Jenny Hicks 315-425-0818 x 221, jhicks@verahouse.
    http://www.verahouse.org/programs-and-services/elder-abuse-education-outreach
- **Local shelter services for elder abuse victims:**
  - Vera House has sheltered elder abuse victims as needed. http://verahouse.org/
- **Local AG's office intake unit**:
  - 315-448-4800, http://www.ag.ny.gov/contact-attorney-general
- **Additional Resources**
  - Onondaga County Department of Aging & Youth, 315-435-2362 (www.ongov.net/ay)
  - Vera House: They have advocates who can work with elderly victims to help them navigate systems (could involve coordinating with Adult Protective Services, law enforcement, attorneys, accompanying to court, assisting with divorce petitions, etc.), and therapists who provide counseling services for sexual assault victims of any age.
    Jenny Hicks: 315-425-0818 x 221, jhicks@verahouse.org

- **Oswego County**
  - **Local APS number(s):**
    - 315-963-5339
  - **Intake number for local DA's office elder abuse unit**:
    - 315-349-3200
  - **Local shelter services for elder abuse victims:**
    - Potentially through Oswego County Department of Social Services, http://www.co.oswego.ny.us/dss/services.html, 315-963-5000
  - **Local AG's office intake unit**:
    - 315-448-4800, http://www.ag.ny.gov/contact-attorney-general
  - **Additional Resources**
    - Oswego County Office for the Aging, http://oswegocounty.com/ofa/, 315-349-3484
    - The Office for the Aging's Senior Homecare Program. It is an aide program, non-medical, non-emergency, but very helpful in assisting eligible clients to remain safely and comfortably at home. Office for the Aging also offers home delivered meals, which can decrease isolation and increase nutrition.
    - Hope Cimilluca, hcimilluca@oswegocounty.com

6th District

- **Counties:** Broome, Chemung, Chenango, Cortland, Delaware, Madison, Otsego, Schuyler, Tioga, Tompkins
- **Broome County**
  - **Local APS number(s):**
    - (607) 778-2635
  - **Intake number for local DA's office elder abuse unit**:
    - DA Gerald F. Mollen – (607) 778-2423
  - **Local shelter services for elder abuse victims:**
    - SOS Shelter 24 hour hotline (607) 754-4340
    - Long Term Care Ombudsman Program – AOP- (607) 722-1251
  - **Local AG's office intake unit**:
    - (607) 721-8771
  - **Additional Resources**
    - CASA – OFA (607) 778-2420
    - AOP – (607) 722-1251
    - Family Violence Prevention Council (607) 778-2153
- **Chemung County**
  - **Local APS number(s):**
    - (607) 737-5487
  - **Intake number for local DA's office elder abuse unit**:
    - (607) 737-2944
  - **Local shelter services for elder abuse victims:**
    - Salvation Army, 2nd Place East, Elmira NY. (607) 732-1979
  - **Local AG's office intake unit**:
    - (607) 771-7755
- **Chenango County**
  - **Local APS number(s):**
    - Supervisor Susanne Bloes – (607) 337-1590
  - **Intake number for local DA's office elder abuse unit**:
    - (607) 337-1745
  - **County elder abuse coalition**:
  - **Local shelter services for elder abuse victims**:
    - Catholic Charities Domestic Shelter (607) 334-8244,
      Hot line (607) 336-1101
  - **Local AG's office intake unit**:
    - General Hotline (607) 771-7755 or (607) 721-8771
  - **Additional Resources**
    - OFA (607) 337-1770 has legal services for the aging.
- **Cortland County**
  - **Local APS number(s):**
    - (607) 753-5320 This rings thru DSS
  - **Intake number for local DA's office elder abuse unit**:
    - (607) 753-5008
  - **Local AG's office intake unit**:

        - 315-423-1104
- **Delaware County**
    - **Local APS number(s):**
        - (607) 832-5300
    - **Intake number for local DA's office elder abuse unit**:
        - DA- Richard Northrup (607) 746-3557
    - **County elder abuse coalition**:
        - Alternative NYS Senior Action Council 1-800-333-4374
    - **Local shelter services for elder abuse victims:**
    - **Local AG's office intake unit**:
        - (607) 771-7755
    - **Additional Resources**
        - At APS (607) 832-5300 they have a legal representative to talk with Seniors in Nursing Homes if they feel they are being abused.
        - Broome Ombudsman Program in Broome County (607) 722-1251
        - SAFE (607) 746-1720
- **Madison County**
    - **Local APS number(s):**
        - through Department of Social Services (315) 366-2345
    - **Intake number for local DA's office elder abuse unit**:
        - County Attorney John Campanie (315) 366-2203
    - **Local shelter services for elder abuse victims**:
        - (315) 363-0052 Hot line (315) 366-5000
    - **Local AG's office intake unit**:
        - (315) 464-8309
    - **Additional Resources**
        - Public Health Services (315) 366-2361
        - NYS Police Troop D (315) 366-6000
        - Sheriff's office (315) 366-2318
- **Otsego County**
    - **Local APS number(s):**
        - `(607) 547-1700 This rings thru DSS
    - **Intake number for local DA's office elder abuse unit**:
        - John Muehl DA (607) 547-4249
    - **Local shelter services for elder abuse victims:**
        - APS - for domestic violence shelters one through Opportunities for Otsego County
            Hot-Line-(607) 432-4855
    - **Local AG's office intake unit**:
        - (607) 771-7755
    - **Additional Resources**
        - APS (607) 547-1700
- **Schuyler County**
    - **Local APS number(s):**
        - 607 535-8338
    - **Intake number for local DA's office elder abuse unit**:

        - (607) 535-8383
    - **County elder abuse coalition**:
        - Finger Lakes Elder Abuse and ID Theft Coalition
            Contact Person Paul Caccamise, VP for Program, (585)-244-8400 x115
    - **Local shelter services for elder abuse victims:**
        - Catholic Charities of Chemung and Schuyler Counties (607) 535-2050 located in Watkins Glen operates a First Step Victims Services Program. If they have a senior in an abusive situation who needs to be relocated, they take them to one of the following shelters:
            Chemung County: Salvation Army (607) 734-1979
            Steuben County : The Net 1-800-286-3407
            Tompkins County: The Advocacy Center (607) 277-5000
    - **Local AG's office intake unit**:
        - (607) 771-7755
    - **Additional Resources**
        - First Step Victim's Services can provide an emergency cash grant.
        - APS can send individuals to Schuyler Hospital, The Fall Home or Elcor Nursing Facility for respite services in crisis. They also look to family or church members to assist where able and appropriate. If the individual is able to live independently they try to get them into senior housing as quickly as possible. They work closely with First Step Victims Services.
        - Community Bank and Chemung Canal Trust Company have been very good about monitoring for financial exploitation, emotional abuse and verbal abuse of family members.
- **Tioga County**
    - **Local APS number(s):**
        - through Department of Social Services(607) 687-8300
    - **Intake number for local DA's office elder abuse unit**:
        - (607) 687-8650
    - **Local shelter services for elder abuse victims:**
        - New Hope Center (607) 687-6866
    - **Local AG's office intake unit**:
        - (607) 771-7755
    - **Additional Resources**
        - Long Term Care Ombudsman Program serves Tioga, Chemung and Schulyer and is through Catholic Charities.
            Contact Sally Daniels (607) 535-2050 x210
- **Tompkins County**
    - **Local APS number(s):**
        - (607) 274-5323 or APS Legal (607) 274-5461
    - **Intake number for local DA's office elder abuse unit**:
        - (607) 274-5461
    - **Local shelter services for elder abuse victims:**

        - DSS (607) 274-5644 Emergency Service
    - **Local AG's office intake unit**:
        - (607) 721-8771

7th District

- **Counties:** Cayuga, Livingston, Monroe, Ontario, Seneca, Steuben, Wayne, Yates
- **Cayuga County**
    - **Local APS number(s):**
        - (315) 539-1865
    - **Intake number for local DA's office elder abuse unit**:
        - (315) 253-1391
- **Livingston County**
    - **Local APS number(s):**
        - (585) 243-7300
    - **Intake number for local DA's office elder abuse unit**:
        - (585) 243-7020 or (585) 335-1725
    - **Local AG's office intake unit**:
        - (585) 243-7020
- **Monroe County**
    - **Local APS number(s):**
        - (585) 753-6532
    - **Intake number for local DA's office elder abuse unit**:
        - (585) 753-4500
    - **County elder abuse coalition**:
        - 1-800-454-5030 (Lifespan)
    - **Local AG's office intake unit**:
        - (585) 546-7430
- **Ontario County**
    - **Local APS number(s):**
        - (585) 396-4111
    - **Intake number for local DA's office elder abuse unit**:
        - (585) 396-4010
- **Seneca County**
    - **Local APS number(s):**
        - (315) 539-1865
    - **Intake number for local DA's office elder abuse unit**:
        - (315) 539-1300
    - **Local AG's office intake unit**:
        - (315) 539-1989
- **Steuben County**
    - **Local APS number(s):**
        - (607) 664-2011
    - **Intake number for local DA's office elder abuse unit**:

        - (607) 664-2270
    - **Additional Resources**
        - Elder Care Locator, 1-800-677-1116
- **Wayne County**
    - **Local APS number(s):**
        - (315) 946-4881
    - **Intake number for local DA's office elder abuse unit**:
        - (315) 946-5905
- **Yates County**
    - **Local APS number(s):**
        - (315) 536-5183
    - **Intake number for local DA's office elder abuse unit**:
        - (315) 536-5550

8th District

- **Counties:** Chautauqua, Erie, Genesee, Orleans, Niagara, Wyoming
- **Chautauqua County**
    - **Local APS number(s):**
        - (716) 753-4421
    - **Intake number for local DA's office elder abuse unit**:
        - (716) 753-4241
    - **Local shelter services for elder abuse victims:**
        - Salvation Army of Jamestown, (716) 661-3897
    - **Local AG's office intake unit**:
        - (716) 853-8400
    - **Additional Resources**
        - Elder Abuse Prevention Program: (716) 753-4471
- **Erie County**
    - **Local APS number(s):**
        - (716) 858-6877
    - **Intake number for local DA's office elder abuse unit**:
        - (716) 858-2424
    - **County elder abuse coalition**:
        - Council of Elder Abuse, (716) 853-3087
    - **Local shelter services for elder abuse victims:**
        - Haven House, (716) 862-4357
    - **Local AG's office intake unit**:
        - (716) 853-8400
- **Genesee County**
    - **Local APS number(s):**
        - (585) 344-2580
    - **Intake number for local DA's office elder abuse unit**:
        - (585) 344-2550

- **County elder abuse coalition**:
  - Elder Abuse Task Force (Sheriff's Office) (585) 345-3000
- **Local shelter services for elder abuse victims:**
  - YWCA Genesee, (585) 343-7513
- **Local AG's office intake unit**:
  - (716) 853-8400

- **Orleans County**
  - **Local APS number(s):**
    - (585) 589-7000
  - **Intake number for local DA's office elder abuse unit**:
    - (585) 590-4130
  - **County elder abuse coalition**:
  - **Local shelter services for elder abuse victims:**
    - PathStone Domestic Violence, (585) 589-8733
  - **Local AG's office intake unit**:
    - (716) 853-8400
- **Niagara County**
  - **Local APS number(s):**
    - (716) 439-7600
  - **Intake number for local DA's office elder abuse unit**:
    - (716) 439-7105
  - **Local shelter services for elder abuse victims:**
    - Community Missions of Niagara Frontier, Inc., (716) 285-3403
    - Family & Children's Service of Niagara, Inc., (716) 433-6019
    - YWCA of Tonawanda's Human Services (716) 692-5580
  - **Local AG's office intake unit**:
    - (716) 853-8400
- **Wyoming County**
  - **Local APS number(s):**
    - (585) 786-8900
  - **Intake number for local DA's office elder abuse unit**:
    - (585) 786-8822
  - **Local AG's office intake unit**:
    - (716) 853-8400

9th District

- **Counties:** Dutchess, Orange, Putnam, Rockland, Westchester
- **Dutchess County**
  - **Local APS number(s):**
    - 845-486-3300 or 1-800-342-3009.
  - **Intake number for local DA's office elder abuse unit:**
    - (845) 486-2300 Fax: (845) 486-6512
  - **Additional Resources**

- Legal Services for persons 60 or older - 845-486-2555
- 24-hour Elder Abuse Hotline (845) 452-1110

Orange County

- **Local APS number(s):**
  - 845-291-2800.
- **Intake number for local DA's office elder abuse unit:**
  - **845-291-2050**
- **Additional Resources**
  - Office For The Aging - 845-615-3700

Putnam County

- **Local APS number(s):**
  - (845) 225-7040, extension 45293.
- **Intake number for local DA's office elder abuse unit:**
  - (845) 808-1064
- **Additional Resources**
  - Office for the Aging: (845) 808-1700
  - Putnam/Northern Westchester Women's Resource Center, (845) 628-2166

Rockland County

- **Local APS number(s):**
  - (845) 364-2020
- **Intake number for local DA's office elder abuse unit:**
  - (800) 342-3720
- **Additional Resources**
  - Office for the Aging, (845) 364-2110
  - The Center for Safety and Change hotline, (845) 634-3344

Westchester

- **Local APS number(s):**
  - (914) 995-5411
- **Intake number for local DA's office elder abuse unit:**
  - (914) 995-3414
- **County elder abuse coalition:**
- **Local shelter services for elder abuse victims:**
  - The Harry & Jeanette Weinberg Center for Elder Abuse Prevention at the Hebrew Home at Riverdale,1-800-56-Senior (1-800-567-3646)
- **Local AG's office intake unit:**
- **Additional Resources**
  - Westchester Department of Senior Programs and Services – (914) 813-6436
  - Victims Assistance Services – (914) 345-9111 or (914) 345-3113
  - Pace Women's Justice Center – (914) 287-0739
  - Westchester County Office for Women Helpline – (914) 995-5972

10th District

Counties: Suffolk, Nassau

Suffolk County

- **Local APS number(s):**
  - 631-854-3195, www.suffolkcountyny.gov
- **Intake number for local DA's office elder abuse unit:**
  - ADA Donna Plante 631-853-4232
- **County elder abuse coalition:**
  - NYS Coalition on Elder Abuse, (www.lifespan-roch.org/NYS-elder-abuse-coalition.htm), Suffolk County - Tel: 631-854-3195 or 3196
- **Additional Resources**
  - JASA (Jewish Association for Services for the Aged), Beth Signore 631-724-6300
  - Nassau/ Suffolk Law Services Committee, Inc. (631) 232-2400 or (631) 369-1112, www.nslawservices.org
  - NYCOURTS.GOV, Domestic Violence & Elder Abuse Section www.suffolkcountyny.gov/police, 631-852-6077
  - Suffolk County Coalition Against Domestic Violence: Provides residential & non-residential domestic violence services for elderly. 631-666-8833
  - Suffolk County Office for the Aging, 631-853-8200
  - Touro Law Center Senior Citizens' Law Program 631-761-7470
  - VIBS – Victims Information Bureau in Suffolk, 631-360-3730, www.vibs.org

Nassau County

- **Local APS number(s):**
  - 516-227-8083
- **Intake number for local DA's office elder abuse unit:**
  - Tel: 516-571-3800, Fax: 516-571-5065
- **County elder abuse coalition:**
  - www.lifespan-roch.org/NYS-elder-abuse-coalition.htm, 516-227-8472
  - Coalition Against Domestic Violence (Elder Abuse) 24/7 Domestic Violence Hotline (516) 542-0404 www.cadvnc.org
- **Additional Resources**
  - JASA (Jewish Association for Services for the Aged) 516-742-2050
  - Nassau County Bar Association, Senior Citizen Consultation Clinic 516-747-4070
  - Nassau County Coalition Against Domestic Violence: Provides residential & non-residential domestic violence services for elderly. 516-542-0404

- Nassau County Department of Senior Citizen Affairs
  Senior HELP-LINE (516) 227-8900
- Nassau County Department of Social Services
  http://www.nassaucountyny.gov/agencies/dss/index.html
- Nassau County Office for the Aging
  516-227-8900
- Nassau/Suffolk Law Services Committee, Inc.
  (516) 292-8100, www.nslawservices.org

o **COMPLAINTS ABOUT CARE**

- Adult Care Facilities (e.g., Assisted Living) Complaint Line:
  866-893-6772
- Department of Veterans Affairs Office of Inspector General
  800-488-8244
- Home Health Care (including CHHAs) Complaint Line:
  800-628-5972
- Hospice Complaint Line:
  800-628-5972
- Hospital or Diagnostic and Treatment Center Complaint Line:
  800-804-5447
- Hospital Discharge Complaint Line:
  800-804-5447
- Hospital Patient Care Complaint Line:
  800-804-5447
- Laboratory Complaint Line:
  800-682-6056
- Managed Care Complaint Line:
  800-206-8125 (including commercial health plans and Medicaid managed care)
- Medicaid Fraud Hotline:
  877-873-7283 (or 877-87FRAUD)
- Nursing Home Patient Care Complaint Line:
  Tel: 888-201-4563, Fax: 518-408-1157
- Office for People with Developmental Disabilities (OPWDD)
  Voice: 866-946-9733, TTY: 866-933-4889
- Office of Professional Medical Conduct:
  800-663-6114 (Complaints and Inquiries)

11th District

Local APS number(s):

- Phone: 212-824-0604, Fax: 212-896-5735, Email: saberskil@hra.nyc.gov
- Referrals/INTAKE: (212) 630-1853, calling 311, or www.nyc.gov/apsrefer
- Website: www.nyc.gov/hra/aps

Intake number for local DA's office elder abuse unit:

- Project Director: Laurie Woods, JD, LMSW, Phone: 718 286-6562, Fax: 718 286-6554, Email: LKWoods@queensda.org, Social Worker: Mary Hayes, LMSW
- Website: www.queensda.org

County elder abuse coalition:

Local shelter services for elder abuse victims:

- The Harry and Jeanette Weinberg Center for Elder Abuse Services & Prevention, 1-800-56-Senior (1-800-567-3646)

Local AG's office intake unit:

- 800-771-7755

Additional Resources

- JASA LEAP - Jewish Association for Services for the Aged
  - Martha Pollack LCSW; x1540 mpollack@jasa.org
  - INTAKE& REFERRALS: 718-286-1500 x 1525
  - Social Worker: Kathy Enzmann LMSW, x1525 kenzmann@jasa.org
  - Project Director: Joshua Rotkin, LMSW; x1524 jrotkin@jasa.org
  - Attorney-in-Charge: Donna Dougherty ESQ; x1515 ddougherty@jasa.org
  - Dianne Woodburn ESQ; x1590 dwoodburn@jasa.org
  - E-mail: help@jasa.org

12th District

Local APS number(s):

- (718) 620-8880

Intake number for local DA's office elder abuse unit:

- (718) 590-2260

County elder abuse coalition:

- Bronx Elder Abuse Task Force: Contact person is Ellen Kolodney who serves as the Elder Abuse Coordinator for the Bronx County District Attorney Office and can be reached at (718) 590-2260.

Local shelter services for elder abuse victims:

- The Harry and Jeanette Weinberg Center for Elder Prevention at The Hebrew Home At Riverdale (800) 567-3646

Local AG's office intake unit:

- (800) 771-7755

Additional Resources

- Bronx Elder Abuse Safe Horizon Family Court
  - (718) 590-2371
- Crimes Victim Support Services of the North Bronx
  - (718) 823-4925
- Neighborhood SHOPP VIP Program
  - (718) 542-0006

13th District

Local APS number(s):
- (718) 720-2807

Intake number for local DA's office elder abuse unit:
- (718) 876-6300

County elder abuse coalition:

Local shelter services for elder abuse victims:

Local AG's office intake unit:

Additional Resources
- Community Agency for Senior Citizens (CASC), Jeanie Zeif, Director
  - (718) 981-6226 ext. 146
- Local Precincts:
  - 120 - 78 Richmond Terrace - (718) 876-8500
  - 121 - 970 Richmond Avenue - (718) 697-8700
  - 122 - 2320 Hylan Blvd. - (718) 667-2277
  - 123 - 116 Main Street - (718) 948-9311
- Safe Horizons
  - (718) 448-3118
- Staten Island Domestic Violence Response Team (SIDVRT)
  - (212) 788-3156
  - (212) 577-7777 24 hr. Victim Services Hotline
  - (800) 621-4673 24 hr. Domestic Hotline Number
- Project Hospitality
  - (718) 448-1544
- Department of Aging
  - Mobile Crisis Outreach (718) 818-6900
  - (212) NEW YORK
  - TTY (212) 504-4115