# WORK LETTERS OR WHAT LEASING LAWYERS NEED TO KNOW ABOUT DESIGN AND CONSTRUCTION AGREEMENTS

By

## Keith E. Reich, Esq. Greenberg Traurig, LLP reichk@gtlaw.com

#### I. WHAT IS A WORK LETTER

- 1. Purpose of Work Letters
  - (a) vs. "as-is
  - (b) Describes Landlord's Work
  - (c) Triggers Commencement Date, i.e., substantial completion of Landlord's Work
  - (d) Sometimes describes procedures for approving Tenant's Work, particularly if Landlord will be performing Tenant's Work
- 2. Types of Work Letters
  - (a) Simple narrative, i.e., detailed scope of work
  - (b) Plans and specifications Complete set of construction drawings
  - (c) Plans and specifications To be prepared
  - (d) For existing building
  - (e) For new construction/major renovation
- 3. Difference between a Work Letter and an Alterations provision

### II. DESCRIPTION OF LANDLORD'S WORK

- 1. Scope of Work/Narrative Issues, e.g., lack of specificity and detail
- 2. Plans and specifications to be prepared by Landlord
  - (a) Based on scope of work, preliminary drawings, etc.
  - (b) Mechanism for preparation, submission to Tenant, approval/rejection by Tenant, etc. time periods, basis for approval/rejection, deemed approval, etc.
- 3. Complete set of plans and specifications as a Lease exhibit

- 4. Modification of plans and specifications after completed/approved
  - (a) By Landlord, e.g., requirements of law, field conditions, errors & omissions
  - (b) By Tenant, e.g., changes to accommodate Tenant's installations

#### III. SUBSTANTIAL COMPLETION

- 1. Definition Exclude long lead items, items that shouldn't be completed until after completion of Tenant's Work, accelerate substantial completion date/commencement date for Tenant Delays for purposes of rent commencement (but not for satisfying Landlord's obligation to complete Landlord's Work), certification by Landlord's architect and/or by Tenant's architect, etc.
- 2. Notice of Substantial Completion Timing (before or upon actual substantial completion), preliminary notice, conclusive and binding notice;
  - (a) Punch-List Notice, Landlord's obligation to complete, time period for completion, coordination with performance of Tenant's Work, etc.
  - (b) Exceptions to Tenant's acceptance of substantial completion (or for an "as-is" provision Latent defects, seasonal issues, Landlord's ongoing maintenance and repair obligations
- 3. Disputes Time period for inspection and notice of dispute, resolution of disputes (e.g., expedited arbitration, one arbitrator from pre-approved list, prevailing party attorneys' fees)
- 4. Other Conditions for Substantial Completion/Trigger of Commencement Date Premises to be in legal compliance (including ADA for Landlord's Work), Premises to be broom-clean, vacant, etc., Building systems in good working order, no violations that would delay Tenant's Work or use of Premises
  - (a) For New Construction Removal of scaffolding, hoists, construction shanties, etc., Building/common areas in legal compliance, including ADA
  - (b) Rights of Re-measurement for new construction
- 5. Late Delivery Preliminary Outside date; final Outside Date, damages and right of termination
  - (a) Tenant delays notice requirement
  - (b) Force majeure limitation on period
  - (c) Reimbursement of expenses
  - (d) Self-help right

(e) Landlord right of termination

#### IV. PRE-COMMENCEMENT ACTIVITIES

- 1. Doesn't trigger Commencement Date
- 2. Interference with Landlord's Work Priority for freight elevator, loading dock, hoists, etc., Tenant Delay]

# V. OTHER LANDLORD'S WORK ISSUES/NEW CONSTRUCTION/WORK LETTER

- 1. Appoint construction representatives to give notices, attend meetings, etc.
- 2. Require attendance at regular construction meetings
- 3. Benchmark/Milestone Dates construction loan closing, building permits, demolition, excavation/foundations, Building skin, topping off, etc.
- 4. Separate sign-off for "substantial completion" of each item of Landlord's Work
- 5. Partial delivery of multi-floor premises

#### VI. TENANT'S WORK

- 1. Different procedure/time period for submission/approval of Tenant's plans
  - (a) No approval cosmetic/decorative; below certain dollar amount (CPI adjustment); no requirement of governmental approval or plan submission
  - (b) No deemed approval for structural alterations
  - (c) Reasonable approval non-structural; no (adverse) impact on Building systems; limited to interior
  - (d) Sole discretion structural; impact on Building systems; outside the Premises
    - (i) Exceptions to sole discretion minor core drilling; supplemental hvac, generators, rooftop equipment, internal staircases, etc.
  - (e) Pre-approval of plans/scope of work
- 2. Providing Building services
  - (a) After Commencement Date, subject to completion of Tenant Work distribution of electrical work, plumbing, hvac ducts

3

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(b) Temporary services during Tenant's Work - electricity, a/c in summer for millwork, toilets, etc.

## 3. Tenant Improvement Allowance

- (a) Tenant performing Tenant's Work vs. Landlord performing Tenant's Work
- (b) Soft-cost; ff&e
- (c) No Tenant default/cure default
- (d) Upfront payment vs. progress payments vs. payment upon substantial completion
- (e) Tenant's money first vs. Landlord's money first vs. pari passu
- (f) Timing of payments/conditions to payments paid vs. unpaid invoices, lien waivers/in lieu of lien waivers, certificates of architects, inspections, etc.]
- (g) Retainage/reduction of retainage
- (h) Final payment/conditions
- (i) Time period to use allowance
- (j) Unused allowance
- (k) Landlord's failure to fund offset rights, limitation on amount of monthly deductions, right to dispute, interest
- 4. If performed by Landlord with Landlord's Work
  - (a) Timetable for submission of plans and specifications and revisions (if applicable)
  - (b) Change orders
  - (c) Requirement to bid
- 5. If performed by Tenant
  - (a) Union vs. non-union
  - (b) Noise/construction during business hours

4

(c) Use of freight elevator/loading dock

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- (i) Staging of materials sidewalk, interference with access and other tenants
- (ii) Minimum required hours
- (iii) Free after-hours use
- (d) Approval of contractors pre-approval, reasonable approval, deemed approval, reasons for disapproval, e.g., bankruptcy, problems in Building or other Landlord affiliate owned buildings, felony convictions
- 6. Additional security for Tenant's Work/Alterations l/c, guaranty, threshold amount (subject to CPI adjustment), net worth test
- 7. Cooperation of Landlord
  - (a) Execute permit applications including prior to plan submission and approval
  - (b) Access to Building plans
  - (c) Access to other portions of Building/other tenant space
  - (d) Use of Landlord's hoist/right to install Tenant hoist (new construction)
- 8. After completion of Tenant's Work/Alterations
  - (a) Close permits
  - (b) Sign-offs
  - (c) As-built plans
  - (d) No liens, violations, etc.

### VII. MISCELLANEOUS ISSUES

- 1. Exceptions in SNDA for completing Landlord's Work, funding TI allowance, permitting offsets
- 2. Landlord security/guaranties
- 3. No sale of Building until construction is completed and fully operational

5

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